

7/24/23

**City of Sioux Falls**  
**Addendum No. 1**  
**Request 23-0063**  
**Transit Management Services**

The following answers to questions asked by firms. These answers are hereby made of the RFP.

Section 3 - Proposal Format & Content - The RFP notes that "The Management Company must be able to secure bonding for surety of performance." Please confirm if a performance bond is required and, if so, provide the bond amount.

**Answer:**

The surety bond shall be a renewable bond in the amount of \$2,000,000.

Section 1.04 - Return Mailing Address and Deadline for Receipt of Proposals - Will the City consider allowing electronic submission of proposals in place of hard copy submission?

**Answer:**

Allowing for digital responses opens the City of Sioux Falls up for a potential protest. Unfortunately, this request is denied.

Section 5.08 Insurance Requirements - Please confirm that all insurance costs are reimbursed by the City of Sioux Falls.

**Answer:**

All insurance costs are paid by the Sioux Area Metro (SAM) budget. The SAM budget is set each budget year and consists of City of Sioux Falls General Fund transfers, Federal Grants, and SAM revenue (fares and advertising).

Can you provide passenger totals for each route from 2016 to present?

**Answer:**

Regular Fixed Routes:	1	2	3	4	5	6	7	8	9	10	11	19
2021	17,800	29,767	64,486	38,585	11,011	30,517	65,772	23,682	25,840	46,335	23,655	23,242
2020	16,437	29,029	70,061	42,304	13,739	38,805	72,682	28,238	26,074	61,455	25,102	21,279
2019	27,409	53,843	116,621	66,294	29,600	70,737	127,779	47,799	57,504	97,371	42,131	32,349
2018	28,913	55,817	117,892	76,059	30,171	67,372	135,524	41,876	60,135	89,171	43,456	35,743
2017	31,338	60,078	129,316	81,288	30,052	63,633	140,288	38,869	60,024	84,381	45,297	32,099
2016	31,499	59,385	133,505	90,290	34,461	60,033	131,071	42,120	62,643	86,196	40,394	30,975
2015	36,201	62,489	144,989	100,411	35,638	69,900	130,053	43,573	63,821	86,460	39,328	29,489
2014	47,853	71,726	155,853	101,840	37,633	76,154	136,331	51,658	63,801	92,767	41,603	30,757

If passenger totals aren't available, which three routes have the lowest ridership and which three routes have the highest ridership from 2016 to present?

**Answer:**

In 2022, below are the three highest routes

Route 7 = 65,772

Route 3 = 64,486

Route 10 = 46,335

In 2022 below are the three lowest routes

Route 5 = 10,243

Route 1 = 15,186

Route 6 = 25,556

We understand that Sioux Falls recently completed a Transit Development Plan. How is the planning and service design phase of this project intended to supplement or update the outputs of that planning process?

**Answer:**

The City is looking for a fresh look at the transit system. The proposals should include a plan that will recommend changes where your firm sees opportunities to make improvements and innovations to the current Transit Development Plan based on your Firm's experience.

Is Sioux Falls seeking only responses proposing to operate all elements of the Sioux Falls transit system? Would the City be open to responses proposing to carry out the planning elements, to operate the on-demand transit component, and to furnish transit technology for other modes?

**Answer:**

The City is open to responses where firms propose to manage either all or certain components of the transit system. If your firm proposes transit technology with your proposal, it will also need to operate and manage that component. Otherwise, the City will take your technology into consideration as an integral portion to operationalize your plan. A separate RFP may be required to purchase specific transit technology.

Of the 21 cut-away buses that provide paratransit services for the City, how many buses are in operation simultaneously throughout any day (peak pull-out)?

**Answer:**

14 paratransit buses

For the City's microtransit program, what vehicles are currently being used to operate the service, and how many vehicles are in operation simultaneously throughout any day (peak pull-out)?

**Answer:**

30-foot fixed-route Gillig buses are being used for our on-demand pilot on Saturdays at the current time. Nine vehicles are available during peak hours on Saturdays.

Can the City share historical ridership data for the microtransit and ADA paratransit program broken out across each individual service?

**Answer:**

2022 – Paratransit = 54,388

2022- On-Demand = 5,799 (Saturday only)

2023 – Paratransit (January-June) = 27,460

2023 – On-Demand (January-June) = 2,608 (Saturday only with reduced hours)

What software is the City currently using to schedule and dispatch its ADA paratransit service?

**Answer:**

Routematch

Is the City able to share its overall transit budget for 2024? The 2024 budget is in draft form and can be found?

**Answer:**

The 2024 budget is only a recommended budget at this time. You can find the Transit portion on pages 64-65. (See link below)

[https://issuu.com/siouxfalls/docs/fin23\\_003\\_2024\\_budgetbook-final](https://issuu.com/siouxfalls/docs/fin23_003_2024_budgetbook-final)

We respectfully request that the City allow for proposals to be submitted digitally (e.g. by email, portal upload, or similar).

**Answer:**

Allowing for digital responses opens the City of Sioux Falls up for a potential protest. Unfortunately this request is denied.

Can the City please allow the use of verified e-signatures for this submission?

**Answer:**

Verified Electronic Signature is acceptable.

**Sign this form and include with your proposal response.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Company

\_\_\_\_\_  
Date