

FALLS COMMUNITY HEALTH GOVERNING BOARD
THURSDAY, DECEMBER 19, 2024
AT 12:00 PM-1:00 PM
VIRTUAL/ SECOND FLOOR, CLASSROOM 1
"Providing an open door to primary health services."

Agenda

- Call the Meeting to Order
- Approval of the Minutes from Falls Community Health Governing Board from November 21, 2024*

New Business

- Financials*
 - Productivity
 - Dental Fees*
- Quality
 - QA/QI & RW
- Access-Deferred
- Board Self-Assessment
- Board Appointment
- Public Health Director Update
- Public Input –
 - If you are here for public input, please check in with the Sioux Falls Health Department for directions to the meeting or call in with information below.
- Potential Executive Session: Discussing the qualifications, competence, performance, character or fitness of any officer or employee or prospective officer or employee, pursuant to SDCL 1-25-2(1); and consulting with legal counsel or reviewing communications from legal counsel about proposed or pending litigation or contractual matters, pursuant to SDCL 1-25-2(3).

*Action required

Items added after the agenda deadline: the Falls Community Health Governing Board may include such other business as may come before this body.

RSVP to Lisa at 367-8181 or Lisa.Stensland@siouxfalls.gov -your attendance to the Falls Community Health board meeting.

Join from the meeting link

<https://siouxfalls.webex.com/siouxfalls/j.php?MTID=m8e71b9f815901412b9d61003b9eb9072>

Join by meeting number

Meeting number (access code): 2490 192 8527

Meeting password: JfbrpZkA456

Join by phone

+1-408-418-9388 United States Toll

Global call-in numbers

Falls Community Health Governing Board Minutes

Thursday, November 21, 2024, at 12:00 pm

Present: Amanda Willard, Moses Pessima, Dr. Bill Schultz, Kari Benz, Madeline Shields, Carlos Castillo, Angela Landeen,

Absent: Gwen Fletcher, Lee Jensen, Bill Earley,

Staff Present: Joe Kippley, Dr. Jen Tinguely, Vanessa Sweeney, Michelle Jarding, Lisa Stensland

Call to Order: Kari Benz called the meeting to order at 12:06 pm. Roll call: _A_ Bill E, _P_ Angela, _P_ Madeline, A_ Lee, _P_ Moses, _P_ Kari, _A_ Gwen, _P_ Amanda, _P_ Bill S, _A_ Carlos

A motion was made to approve the minutes for Falls Community Health Governing Board dated October 17, 2024, supported by Moses seconded by Kari, motion carries.

FINANCIALS:

The Falls Community Health reports attached are through the month ending October 31, 2024. We are 83% through the fiscal year. The last financials presented were through the month of September 2024.

Operating Revenues:

- Net Patient Revenue consists of all patient charges and adjustments. Total Net Patient Revenue for October came in at \$222,010, YTD actuals is 94% compared to annual budget.
- Total Grant Revenue of \$351,032 includes grant drawdowns from Community Health Center, Colon, Ryan White Part C and HIV Prevention.
- Total Other Revenue for October is \$6,352 which consists mostly of Medicaid Managed Care payments, interest and IFOBT patient reimbursements.

Total Operating Revenue YTD October is \$6,274,812, which is 85% YTD actual to annual budget.

Operating Expenses: Operating expenses are classified within 7 categories. Total expenses were \$1,009,230 for the month of October.

- Personnel expenses are 65% of the budget and October had 2 pay periods. 2024 is \$1,694,486 favorable to YTD budget.
- Professional Services are 83% of the YTD budget. This category includes payments to Center for Family Medicine, Minnehaha County quarterly shared facility costs, interpreter services, transportation for patients, clinic security, and claims processing.
- Rentals are 103% of the YTD budget. Technology charges occur in March of every year.
- Repair and Maintenance is 45% of the YTD budget.
- Supplies and Materials are 105% of YTD budget. Category includes general medical and dental supplies, immunization & pharmaceuticals as well as the monthly maintenance of the electronic medical and dental software systems.
- Training is 68% of the YTD budget. Most expenses are continuing education expenses and licensure renewals.
- Utilities are at 67% YTD budget. Most of this expense occurs quarterly and the last payment occurred in September 2024.

Total Operating Expenses YTD October are \$9,371,803 which is 71% YTD actuals to annual budget.

Non-operating Revenue (Expense):

- Other Revenue (Expense) is at 82% of the budget and includes payments from USD dental lease payments, recoveries from AAA collections, and interest.

Net Income (Loss):

- October actual amounts show a net loss of (\$410,781) and YTD net loss of (\$2,844,677).

A motion was made to accept the financial report as presented, supported by Madeline, seconded by Carlos, motion carries.

Productivity:

The providers had 1367 visits in October, which puts them at 76% to goal for the year. The nurses had 4 visits and are at 62% of the goal. Total medical visits are 76% of the year-to-date goal.

The dentists had 636 visits in September and are 56% to the goal. Hygiene had 121 visits leaving them at 63% to goal. The dietitian had 16 visits and 64% to goal. Mental Health had 119 visits and 36% to the goal. CD Counselor had 6 visits and 19% to goal. Case Management is at 98 visits and 114% to goal. The Case management line was audited, and the line is true now. September totals are 67% to goal.

Dental Fees:

The proposed dental fees were reviewed and will be voted on next month

QUALITY/ACCESS:

A motion to approve the Laboratory, Diagnostic, and Procedural Services Order Processing policy as presented, supported by Angela seconded by Madeline, motion carries.

CREDENTIALLING AND PRIVILEGING:

Dr. Brad Kamstra, MD – no concerns with Avera credentialing and no changes to privileging

A motion to accept re-credentialing and re-privileging of Dr. Brad Kamstra, MD, supported by Angela seconded by Moses, motion carries.

Colleen Desmond, CNP- no concerns with Avera credentialing and no changes to privileging

A motion to accept re-credentialing and re-privileging of Colleen Desmond, CNP, supported by Carlos seconded by Amanda, motion carries.

Public Health Director Update:

City Updates

- EMS stakeholder interviews – I did my interview on November 14
- Public Health Program Manager – meetings with Health System emergency managers
- Community Health Assessment – press conference announcement set for January 22

Clinic Updates

- Flu vaccine events
 - Bishop Dudley – 25 people vaccinated
 - City Make-up flu shot event – 66 city employees vaccinated
 - Union Gospel Mission event is November 14
- Conversations with Sanford Health on direct referrals to our dental clinic (started this process with Avera last month)
- Strategic planning session - scheduling for our March 2025 Board meeting
- Holiday Party – December 18 from 8am-9am

PUBLIC INPUT:

Mohamad and Maria came to thank the board and the staff for the help they received getting their medications.

EXECUTIVE SESSION:

Moved to Executive Session at 1:01 pm.

Moved out of Executive Session at 1:18 pm.

Motion to adjourn supported by Angela, seconded by Madeline, motion carries.

Kari Benz – Chair December 19, 2024

Upcoming meeting: January 16, 2025.

Kari Benz

DRAFT

Falls Community Health
Financial Narrative – December 19, 2024

The Falls Community Health reports attached are through the month ending November 30, 2024. We are 92% through the fiscal year. The last financial statements presented were through the month of October 2024.

Operating Revenues:

- Net Patient Revenue consists of all patient charges and adjustments. Total Net Patient Revenue for November came in at \$544,991, YTD actuals is 110% compared to annual budget.
- Total Grant Revenue of \$492,338 includes grant drawdowns from Community Health Center, Colon, Ryan White Part C and HIV Prevention.
- Total Other Revenue for November is \$30,628 which consists mostly of Medicaid Managed Care payments, interest and physician incentives.

Total Operating Revenue YTD November is \$7,342,769, which is 100% YTD actual to annual budget.

Operating Expenses: Operating expenses are classified within 7 categories. Total expenses were \$1,196,881 for the month of November.

- Personnel expenses are 75% of the budget and November had 3 pay periods. 2024 is \$1,535,439 favorable to YTD budget.
- Professional Services are 91% of the YTD budget. This category includes payments to Center for Family Medicine, locum providers, Minnehaha County quarterly shared facility costs, interpreter services, transportation for patients, clinic security, and dental claims processing.
- Rentals are 65% of the YTD budget. Technology charges occur in March of every year.
- Repair and Maintenance is 46% of the YTD budget.
- Supplies and Materials are 116% of YTD budget. Category includes general medical and dental supplies, immunization & pharmaceuticals as well as the monthly maintenance of the electronic medical and dental software systems.
- Training is 70% of the YTD budget. Most expenses are continuing education expenses and licensure renewals.
- Utilities are at 68% YTD budget. Most of this expense occurs quarterly and the last payment occurred in September 2024.

Total Operating Expenses YTD November are \$10,568,684 which is 79% YTD actuals to annual budget.

Non-operating Revenue (Expense):

- Other Revenue (Expense) is 90% of the budget and includes payments from USD dental lease payments, recoveries from AAA collections, and interest.

Net Income (Loss):

- November actual amounts show a net loss of (\$104,759) and YTD net loss of (\$2,949,436).

**Falls Community Health
Statement of Operations
For the Period Ended November 30, 2024**

	November Actuals	November Budget	YTD November	YTD Budget	2024 YTD as a % of Budget
Operating Revenues:					
Patient Fee Revenue	\$1,338,461	\$936,519	\$10,089,476	\$10,301,706	90%
Adjustments					
Sliding Fee Discounts	(141,835)	(\$217,459)	(1,216,650)	(2,392,044)	47%
Contractual	(334,498)	(\$216,667)	(2,945,406)	(2,383,333)	113%
Uncollectible/Adj	(317,138)	(\$223,306)	(2,242,453)	(2,456,362)	84%
Total Adjustments	(793,470)	(657,431)	(6,404,509)	(7,231,739)	81%
Net Patient Revenue	\$544,991	\$279,088	\$3,684,967	\$3,069,967	110%
Grant Revenue:					
Federal	492,338	323,263	3,472,797	\$3,555,896	90%
State	-	-	-	-	0%
Total Grant Revenue	\$492,338	\$323,263	\$3,472,797	\$3,555,896	90%
Other Revenue:					
Incentives	30,628	10,333	163,915	113,667	132%
340B	-	1,417	18,401	15,583	108%
Contributions	-	-	2,690	-	0%
Total Other Revenue	\$30,628	\$11,750	\$185,005	\$129,250	131%
Total Operating Revenues	\$1,067,957	\$614,101	\$7,342,769	\$6,755,113	100%
Operating Expenses:					
Personnel Services	923,465	764,417	6,873,151	8,408,590	75%
Professional Services	164,825	182,321	1,982,056	2,005,530	91%
Rentals	1,889	43,620	342,203	479,819	65%
Repair and Maintenance	1,767	23,366	129,224	257,024	46%
Supplies and Materials	103,023	78,001	1,086,667	858,006	116%
Training	1,591	9,073	75,680	99,801	70%
Utilities	321	9,820	79,703	108,022	68%
Total Operating Expenses	\$1,196,881	\$1,110,618	10,568,684	\$12,216,793	79%
Net Income (Loss) from Operations	(\$128,924)	(\$496,516)	(\$3,225,915)	(\$5,461,680)	
Nonoperating Revenue (Expenses):					
Total Nonoperating Revenue (Expenses)	\$24,165	\$25,500	\$276,479	\$280,500	90%
Net Income (Loss)	(\$104,759)	(\$471,016)	(\$2,949,436)	(\$5,181,180)	52%

Visits-2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total	2024 YTD Goal	2024% YTD goal	2023 Total	2023 % YTD goal
Providers	1344	1380	1429	1430	1332	1097	1133	1228	1296	1370	1217	14256	18540	77%	15496	84%
Nursing	6	8	6	8	6	3	9	12	2	4	13	77	115	67%	63	55%
Total Medical Visits	1350	1388	1435	1438	1338	1100	1142	1240	1298	1374	1230	14333	18654	77%	15559	83%
Dentist	347	488	531	591	502	455	475	536	508	636	508	5577	9836	57%	7933	81%
Dental Hygiene	111	163	151	171	53	17	32	48	77	121	113	1057	1639	64%	1398	85%
Dietitian	16	10	13	8	18	10	19	15	15	16	14	154	238	65%	186	78%
Mental Health	77	98	84	99	130	113	127	133	117	129	106	1213	3299	37%	964	29%
CD Counselor	19	12	7	9	7	3	4	1	4	8	5	79	397	20%	208	52%
Case Mgt	154	192	195	114	123	134	101	99	126	98	77	1413	1262	112%	1371	109%
Total	2074	2351	2416	2430	2171	1832	1900	2072	2145	2382	2034	23826	35325	67%	27619	78%

Quality Update

December 2024

1

FCH Quality Projects 2025



Emergency Drills

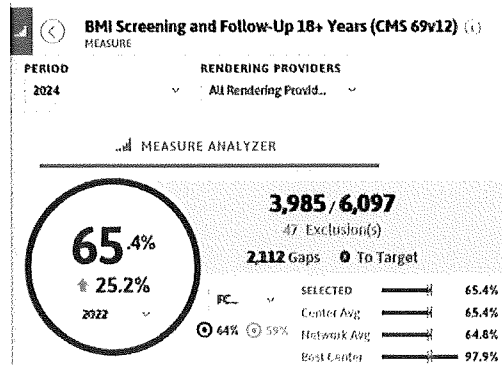


**Electronic Policy
Organization**

2

UDS Measure Improvements

Adult BMI Screening and Follow- Up

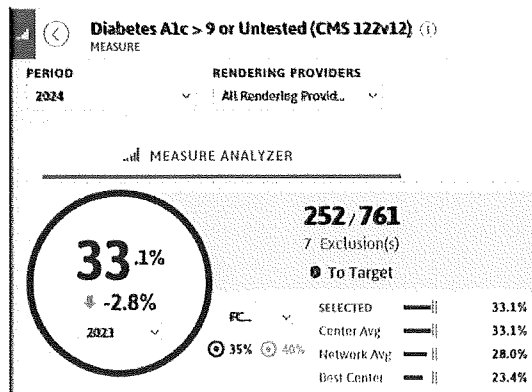


- Technical assistance with utilization of Azara
- Review of Provider Dashboards at Quality Nurse/Provider meetings

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UDS Measure Improvements

Uncontrolled Diabetes – A1C > 9



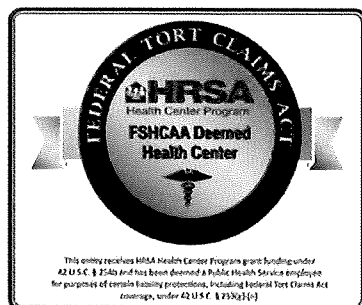
- Provider/Nurse review of non-compliant patients
- Review of Provider Dashboards at Quality Nurse/Provider meetings

6

FTCA Trainings

FTCA – Malpractice Insurance

- Trainings are complete for staff
- Quarterly risk assessments are complete for 2024
- Annual Risk Report will be presented at the Board in January

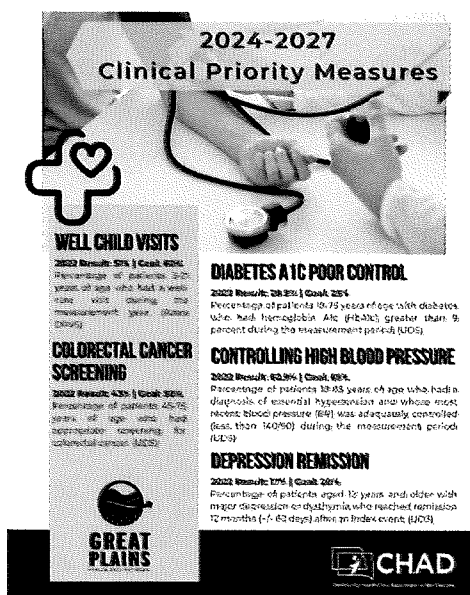


7

CHAD Clinical Priority Measures

FCH 2024 YTD:

- Diabetic Poor Control: 32% (CHAD: 25%)
- Controlling High Blood Pressure: 62% (CHAD: 65%)
- Depression Remission: 0.5% (CHAD: 20%)
- CRC Screening: 34% (CHAD: 50%)



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2024 Quality Projects - Updates

UDS Measures	1. Breast Cancer Screening, Diabetes Control, Colorectal Cancer Screening
Decrease no show rate	2. Review monthly with team, Improve hospital tracking workflow, contact to no show patients
Provider Dashboards	3. Open referrals/documents not reviewed/unlocked encounters
Increase cultural awareness for patients/staff	4. Follow-up to patient satisfaction survey – education opportunities for all staff – complete for 2024.

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Decrease No Show Rate

No Show Rate 9/1/24: 25%
Goal: 20%

- Starting in July, CHW's have been reviewing high risk patients on the pre visit prep reports.
- CHW's have been reaching out to patients prior to appointments to discuss any barriers to care such as transportation, etc.
- For the month of August: 116 high risk patients were identified – 66 of those patients were contacted or received a voicemail about their upcoming appointment. 17 of the 116 patients were no show appointments.

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Ryan White Updates – Quality Projects



Quality Project: Complete Pregnancy Test for new diagnosis and change in medication



2023: 1 out of 5 eligible patients received a pregnancy test (20%). New process for template implemented in Spring of 2024. Out of 7 eligible patients in 2024, 5 have received a pregnancy test (71%).

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Ryan White Updates – Quality Projects



Quality Project: Increase patients receiving pneumonia vaccine



34/127 - did not need vaccine in 2025 - 92 need review

12

Dental Updates



Total Dental Screenings completed

Amount of students enrolled in the fall of 2024
with the exception of a small number of parents
that declined:

Hawthorne: 463

Hayward: 679

Terry Redlin: 436



Medical and Dental Patient Satisfaction Surveys are
being sent to patients for the month of December



Application for Appointment to a City Board, Commission, or Committee

Date: 10/12/2024

Name: MURAT - SINCAN
First Middle Last

Address: 8404 S Quiet Oak Cir
Street
Sioux Falls SD 57108
City State Zip

Phone: 301-795-5726

Email: msincan@gmail.com

Employer: ESSEX MANAGEMENT LLC

Title/Occupation: Director of Health Informatics

Address: 401 N Washington St STE 700
Street
Rockville MD 20850
City State Zip

Phone: 860-941-6933

Email: msincan@essex.com

At which address would you prefer to be contacted? ☒ Home ☐ Work

Are you a registered voter of the city of Sioux Falls? ☒ Yes ☐ No

Are you a resident of the city of Sioux Falls? ☒ Yes ☐ No

1. I would like to serve on the following (please rank if selecting more than one):

- | | |
|---|---|
| <input type="checkbox"/> Active Transportation Board | <input type="checkbox"/> Housing and Redevelopment Commission |
| <input type="checkbox"/> ADA Accessibility Review Board | <input type="checkbox"/> Investment Advisory Board |
| <input type="checkbox"/> Accessible Housing Advisory Board | <input type="checkbox"/> Library Board of Trustees |
| <input type="checkbox"/> Airport Authority Board | <input type="checkbox"/> Mechanical Board of Appeals and Examiners |
| <input type="checkbox"/> Arena/Convention/Entertainment Center Board | <input type="checkbox"/> Multi-Cultural Center Board |
| <input type="checkbox"/> Arts Commission | <input type="checkbox"/> Parks and Recreation Board |
| <input type="checkbox"/> Board of Ethics | <input type="checkbox"/> Planning Commission |
| <input checked="" type="checkbox"/> Board of Health | <input type="checkbox"/> Plumbing Board of Appeals and Examiners |
| <input type="checkbox"/> Board of Museum Trustees | <input type="checkbox"/> Property Maintenance Board of Appeals |
| <input type="checkbox"/> Board of Historic Preservation | <input type="checkbox"/> Public Parking Advisory Board |
| <input type="checkbox"/> Building Board of Appeals | <input type="checkbox"/> Public Transit Advisory Board |
| <input type="checkbox"/> Business Improvement District Board—DTSF | <input type="checkbox"/> Experience Sioux Falls Business Improvement District
(the BID) |
| <input type="checkbox"/> Charter Revision Commission | <input type="checkbox"/> Sioux Falls Regional Emergency Medical Services Authority
(REMSA) |
| <input type="checkbox"/> City Naming Committee | <input type="checkbox"/> Sioux Falls Sports Authority |
| <input type="checkbox"/> Civil Service Board | <input type="checkbox"/> Solid Waste Planning Board |
| <input type="checkbox"/> Commission on Human Relations | <input type="checkbox"/> Visual Arts Committee |
| <input type="checkbox"/> Disability Awareness Commission | <input type="checkbox"/> Washington Pavilion Management, Inc. Board of Trustees |
| <input type="checkbox"/> Electrical Board of Appeals and Examiners | <input type="checkbox"/> Zoning Board of Adjustment |
| <input type="checkbox"/> Employee's Retirement System Board of Trustees | <input type="checkbox"/> Zoological Society of Sioux Falls |
| <input checked="" type="checkbox"/> Falls Community Health Center Governing Board | |
| <input type="checkbox"/> Firefighters' Pension Fund Board of Trustees | |

2. Please list education or training relevant to your choice(s):

I am trained as a Medical Doctor and I have more than 20 years
of experience with health informatics, precision medicine in public, private
and academic settings.

Please list work experience relevant to your choice(s):

Staff Scientist at National Institutes of Health
Director of Computational Medical Informatics at Sargol Health /
Director of Health Informatics at Flatiron Health /
Imageretics

Please list community volunteer service relevant to your choice(s):

3. I would like to serve in the indicated position(s) because:

I would like to bring my experience in health ergonomics and precision medicine to serve in this capacity as a board member

4. The following references may be contacted:

Name: James Hamrick, MD
Address: 1017 Oxford Rd NE
Atlanta GA 30306
Phone: 404-558-8074

Name: Eric Larson, MD
Address: 1321 W 22nd St,
Sioux Falls SD 57105
Phone: 605-357-1344

5. Please submit a resume and/or a brief autobiography.

6. I understand the role and responsibility of membership on these Boards or Commissions and am willing to serve. In applying for appointment, I understand that the Mayor may contact the references listed. I also understand that I might be contacted by citizens or other board members at the address I indicated on the other side of this application.

Mont Simon
Signature

Please return application to:

Mayor's Office
224 West Ninth Street
P.O. Box 7402
Sioux Falls, SD 57117-7402

Your application will be kept on file for three years. Thank you for applying.

The City of Sioux Falls does not discriminate on the basis of race, color, religion, sex, sexual orientation, national origin, creed, ancestry, pregnancy, age, genetic information, or disability in the selection of those chosen to serve on a City Board or Committee.