



FALLS COMMUNITY HEALTH GOVERNING BOARD

Thursday, June 18, 2026, 12:00 pm
Siouxland Health & Human Services, 2nd floor Classroom 1
521 N Main Ave, Sioux Falls, SD

The City of Sioux Falls is committed to providing access and accommodation in its services, programs, and activities. To make a request connected to a disability, please contact the Human Relations Office at 605-367-8745 or humanrelations@siouxfalls.gov at least 48 hours in advance of the meeting.

MEETING AGENDA

1. Call to Order and Quorum Determination
2. Approval of Regular Agenda
3. Approval of Minutes of Last Meeting
4. Public Input

Public input will be received at this time for any items appearing on the agenda and for any other items not appearing on the agenda. Please be advised that this will be the only time public input will be received during this meeting. Each speaker will have a time limit of 3 minutes, and the total amount of time devoted to public input shall not exceed 30 minutes.

5. New Business
 - a. Financials
 - i. Productivity
 - b. Quality
 - i. QA/QI, RW, Safety, Risk, Dental
 - c. Access
 - i. Credentialing and Privileging
 - Dr. Charles Shafer, MD, re-credentialing, and re-privileging. No concerns with Avera credentialing and no changes to privileging.
 - Dr. Joseph McNish, DDS, credentialing, and privileging. No concerns with Avera credentialing.
 - d. Marketing Update
 - e. Public Health Director Update
6. Adjournment

Join from the meeting link:

<https://siouxfalls.webex.com/siouxfalls/j.php?MTID=mf2b3ac753da285f8470543ed69c18919>

Join by phone: +1-408-418-9388 United States Toll [Global call-in numbers](#)

Join by meeting number: Meeting number (access code): 2498 479 7318
Meeting password: cvJNPMRk279

Falls Community Health Governing Board Minutes

Thursday, May 21, 2026, at 12:00 pm

Present: Amanda Willard, Madeline Shields, Lee Jensen, Moses Pessima, Erin Healy-Virtual, Jaci Kramer, Murat Sincan-Virtual, Gwen Fletcher, Carlos Castillo,

Absent: Josh Keller, Dr. Bill Schultz,

Staff Present: Joe Kippely, Amy Richardson, Dr. Jen Tinguely, Dr. Cornelia Sallar, Vanessa Sweeney, Katie Wick, Michelle Jarding, Lisa Stensland, Michelle Treasure,

Call to Order: Amanda Willard called the meeting to order at 12:09 pm. Roll call: V Murat, P Jaci, P Madeline, P Lee, P-12:12 Moses, P Gwen, P Amanda, A Bill, A Carlos, A Josh, V Erin

A motion was made to approve the minutes for Falls Community Health Governing Board dated April 16, 2026, supported by Madeline seconded by Jaci, motion carries. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Y Moses, Y Gwen, Y Amanda, A Bill, Y Carlos, A Josh Y Erin

PUBLIC INPUT: None at this time

FINANCIALS:

The Falls Community Health reports attached are through the month ending April 30, 2026. We are 33% through the fiscal year. The last financial statements presented were through the month of March 31, 2026.

Operating Revenues:

- Net Patient Revenue consists of all patient charges and adjustments. Total Net Patient Revenue for April came in at \$462,427, YTD actual is 43% compared to annual budget.
 - Total Grant Revenue for April of \$311,350 includes grant revenue from Community Health Center, Ryan White Part C, HIV Prevention and Colon.
 - Total Other Revenue for April is \$7,820 which consists of Medicaid Managed Care payments and interest.
- Total Operating Revenue YTD April is \$2,778,004, which is 38% YTD actual to annual budget.

Operating Expenses: Operating expenses are classified within 7 categories. Total expenses were \$977,164 for the month of April.

- Personnel expenses are 28% of the budget and April had 2 pay periods. 2026 is \$496,383 favorable to YTD budget.
- Professional Services are 29% of the YTD budget. This category includes payments for services like Center for Family Medicine, interpreter services, transportation for patients, credentialing, lab testing fees, and phone answering services, etc.
- Rentals are 91% of the YTD budget. Technology charges were recorded in January this year, instead of March like in previous years.
- Repair and Maintenance is 21% of the YTD budget.
- Supplies and Materials are 32% of YTD budget. Category includes expenditures like general medical, lab and dental supplies, office supplies, fuel, immunization & pharmaceuticals, electronic medical and dental software system fees, patient education supplies, and claims processing.
- Training is 21% of the YTD budget. Most expenses are continuing education expenses and licensure renewals.
- Utilities are at 17% YTD budget. Most of this expense occurs quarterly and the last payment occurred in March 2026.

Total Operating Expenses YTD April are \$3,956,022 which is 30% YTD actuals to annual budget.

Non-operating Revenue (Expense):

- Total nonoperating revenue (expenses) is 38% of the YTD budget and includes payments from AAA recovery collections, USD dental clinic rent, and interest for April.

Net Income (Loss):

April actual amounts show a net loss of (\$168,101) and YTD net loss of (\$1,073,688).

A motion was made to approve the financial report as presented, supported by Gwen, seconded by Moses. Motion carried. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Y Moses, Y Gwen, Y Amanda, A Bill, Y Carlos, A Josh Y Erin

Productivity:

Medical total visits year to date through April: the providers are at 5,916 visits. The nurses have had 19 visits this year. Total medical visits year to date are 5,935.

The dentists have had 2,451 visits year to date. Hygiene has 524 visits year to date. Total dental visits are 2,975.

The dietitian had 55 visits this year. Mental Health had 191 YTD visits. CD Counselor had 0 visits YTD. Case Management has 213 visits. April totals are 9,69 total visits, which is 88% to goal.

Grant Funds Legislative Updates:

The minor changes to the grant were highlighted for the board.

Grant Management Policy:

A motion was made to accept the Grant Management Policy as presented, supported by, Carlos, seconded by Madeline. Motion carried. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Y Moses, Y Gwen, Y Amanda, A Bill, Y Carlos, A Josh Y Erin

QUALITY:

Dental Report:

In partnership with USD Dental the hygiene students will see patients starting in July. The Delta Dental Bus will be going to Bishop Dudley over the summer to service the clients there. The bus serviced 50 kids with 150 visits during the last few months. Dr. Cornelia Sellar is the new dental director.

ACCESS:

Scheduling of Appointments Policy-Medical

A motion was made to accept the Scheduling of appointments policy- Medical as presented, supported by Moses, seconded by Madeline. Motion carried. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Y Moses, Y Gwen, Y Amanda, A Bill, Y Carlos, A Josh Y Erin

Scheduling of Appointments Policy-Dental

A motion was made to accept the Scheduling of appointments policy- Medical as presented, supported by Jaci, seconded by Moses. Motion carried. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Y Moses, Y Gwen, Y Amanda, A Bill, Y Carlos, A Josh Y Erin

Patient Satisfaction Survey Results:

The survey was sent out this spring vs the fall. There were 50 more respondents for Medical and about 10 more for Dental. There was significant improvement in the ability to get medical advice when the office is closed is up to 80% vs

53% in 2025. Adequate parking was up for both medical and dental. Notification of the sliding fee was also up for both. Considerations of personal or family beliefs increased from 87% in 2025 to 97%.

Credentialing and Privileging:

- Dr. Scott Velgersdyk, DDS, re-credentialing and re-privileging. No concerns with Avera credentialing and no changes to privileging.

A motion was made to accept the re-credentialing and re-privileging of Dr. Scott Velgersdyk, DDS, supported by Murat and seconded by Carlos. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Moses, Y Gwen, Y Amanda, A Bill, Y Carlos, A Josh Y Erin

- Dr. Mark Huntington, MD, re-credentialing and re-privileging. No concerns with Avera credentialing and no changes to privileging.

A motion was made to accept the re-credentialing and re-privileging of Dr. Mark Huntington, MD, supported by Madeline and seconded by Moses. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Moses, Y Gwen, Y Amanda, A Bill, Y Carlos, A Josh Y Erin

PUBLIC HEALTH DIRECTOR UPDATE:

City Updates

- Opioid Settlement Awards
 - The Link
 - Center for Family Medicine
 - Midwest Street Medicine

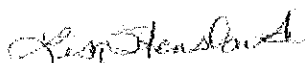
Clinic Updates

- Strategic Plan Updates
 - Staff Retention Rate
 - New employee onboarding sessions
 - New Recognition Program
 - Open Scheduling for patients
 - Plan for Marketing Campaign
- Medical Clinic construction project – awaiting county approval

Motion to adjourn supported by Carlos seconded by Gwen, motion carries. Roll call: Y Murat, Y Jaci, Y Madeline, Y Lee, Y Moses, A Gwen, Y Amanda, Y Bill, A Carlos, A Josh Y Erin

1:02 pm

Amanda Willard –Chair June 18, 2026
Upcoming meeting: July 16, 2026



Falls Community Health
Financial Narrative – June 18, 2026

The Falls Community Health reports attached are through the month ending May 31, 2026. We are 42% through the fiscal year. The last financial statements presented were through the month of April 30, 2026.

Operating Revenues:

- Net Patient Revenue consists of all patient charges and adjustments. Total Net Patient Revenue for May came in at \$206,273, YTD actual is 48% compared to annual budget.
- Total Grant Revenue for May of \$316,800 includes grant revenue from Community Health Center, Ryan White Part C, HIV Prevention and Colon.
- Total Other Revenue for May is \$17,390 which consists of Medicaid Managed Care payments and pharmacy refund.

Total Operating Revenue YTD May is \$3,318,467, which is 45% YTD actual to annual budget.

Operating Expenses: Operating expenses are classified within 7 categories. Total expenses were \$1,359,605 for the month of May.

- Personnel expenses are 39% of the budget and May had 3 pay periods. 2026 is \$215,555 favorable to YTD budget.
- Professional Services are 37% of the YTD budget. This category includes payments for services like Center for Family Medicine, interpreter services, transportation for patients, credentialing, lab testing fees, and phone answering services, etc.
- Rentals are 91% of the YTD budget. Technology charges were recorded in January this year, instead of March like in previous years.
- Repair and Maintenance is 23% of the YTD budget.
- Supplies and Materials are 42% of YTD budget. Category includes expenditures like general medical, lab and dental supplies, office supplies, fuel, immunization & pharmaceuticals, electronic medical and dental software system fees, patient education supplies, and claims processing.
- Training is 23% of the YTD budget. Most expenses are continuing education expenses and licensure renewals.
- Utilities are at 18% YTD budget. Most of this expense occurs quarterly and the last payment occurred in March 2026.

Total Operating Expenses YTD May are \$5,315,627 which is 40% YTD actuals to annual budget.

Non-operating Revenue (Expense):

- Total nonoperating revenue (expenses) is 52% of the YTD budget and includes payments from AAA recovery collections, USD dental clinic rent, and interest for May.

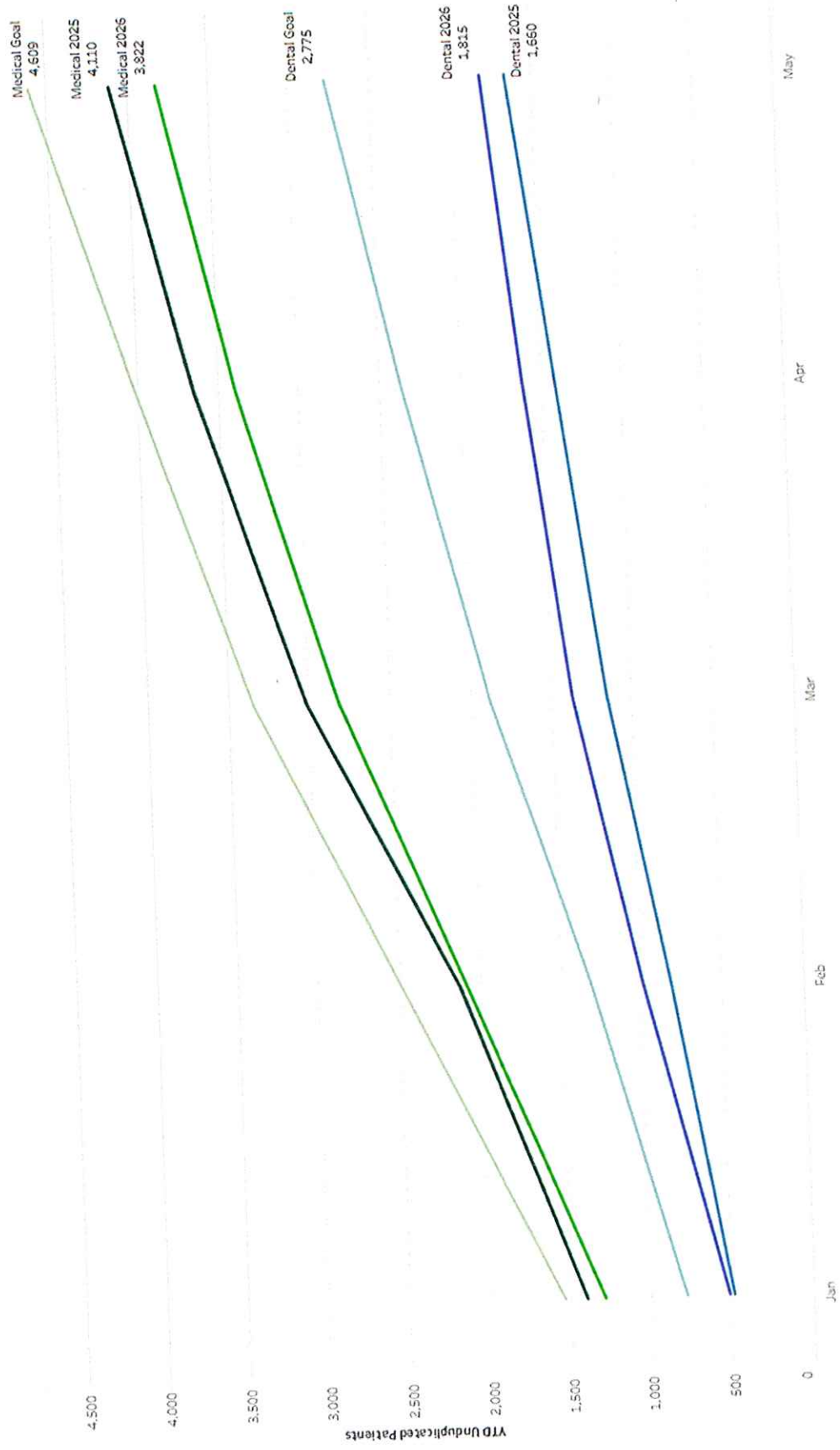
Net Income (Loss):

- May actual amounts show a net loss of (\$780,470) and YTD net loss of (\$1,854,158).

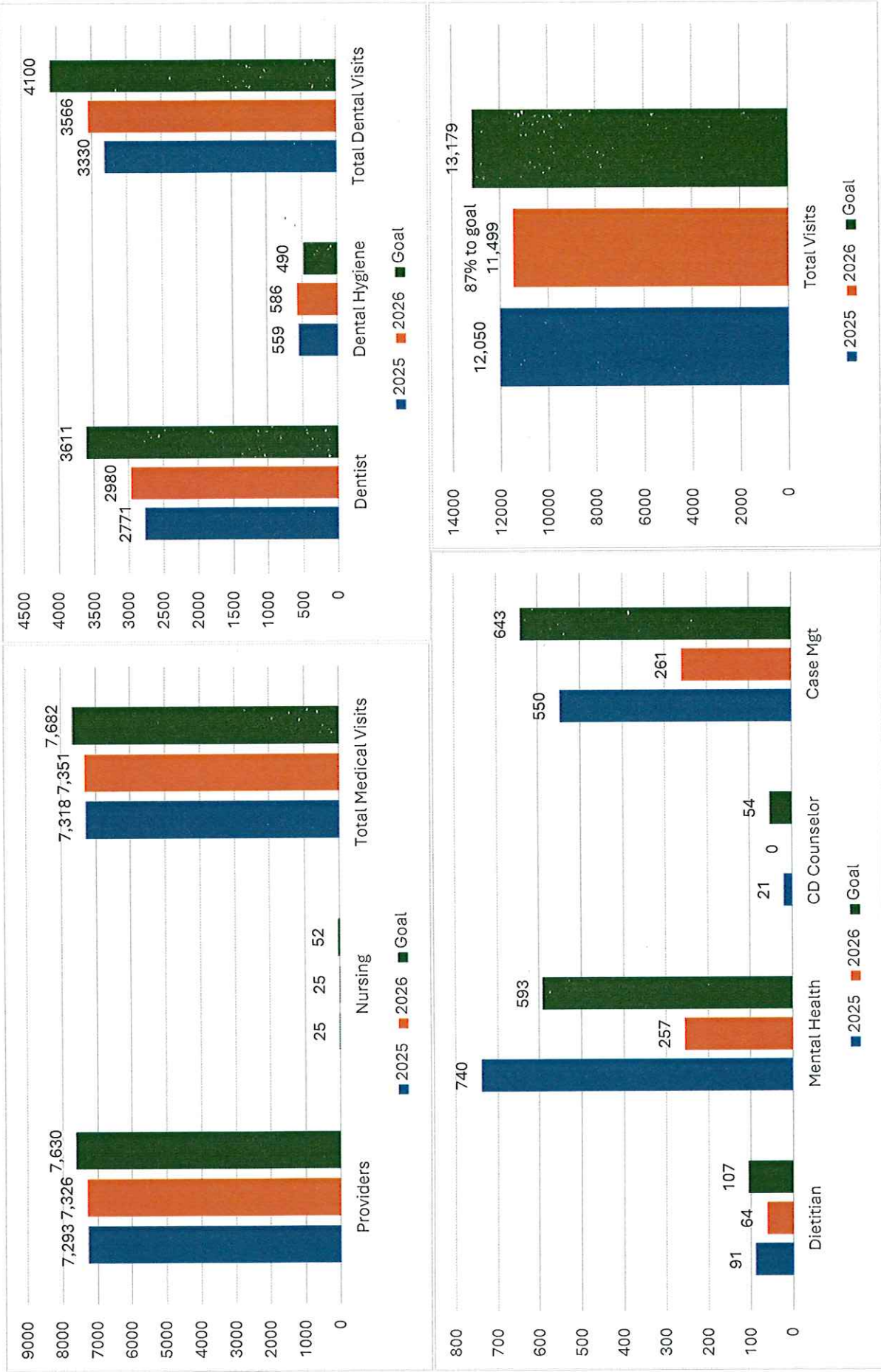
**Falls Community Health
Statement of Operations
For the Period Ended May 31, 2026**

	May Actuals	May Budget	YTD May	YTD Budget	2026 YTD as a % of Budget
Operating Revenues:					
Patient Fee Revenue	\$792,350	\$922,733	\$5,294,233	\$4,613,663.75	48%
Adjustments					40%
Sliding Fee Discounts	(92,689)	(129,612)	(629,011)	(648,062)	59%
Contractual	(386,493)	(281,522)	(1,988,662)	(1,407,610)	37%
Uncollectible/Adj	(106,895)	(200,184)	(878,387)	(1,000,920)	48%
Total Adjustments	(586,077)	(611,318)	(3,496,061)	(3,056,592)	48%
Net Patient Revenue	\$206,273	\$311,414	\$1,798,172	\$1,557,072	
Grant Revenue:					41%
Federal	316,800	292,430	1,442,966	1,462,150	0%
State	-	-	-	-	41%
Total Grant Revenue	316,800	292,430	1,442,966	1,462,150	
Other Revenue:					56%
Incentives	27,019	10,333	69,792	51,667	44%
340B	(9,629)	1,417	7,536	7,083	0%
Contributions	-	-	-	-	55%
Total Other Revenue	\$17,390	\$11,750	\$77,328	\$58,750	
Total Operating Revenues	\$540,463	\$615,594	\$3,318,467	3,077,971	45%
Operating Expenses:					39%
Personnel Services	1,019,365	738,537	3,477,132	3,692,687	37%
Professional Services	200,951	190,270	852,603	951,350	91%
Rentals	1,328	31,438	344,317	157,190	23%
Repair and Maintenance	6,953	23,366	64,732	116,829	42%
Supplies and Materials	127,188	104,751	528,529	523,753	23%
Training	2,173	9,906	27,058	49,531	18%
Utilities	1,647	9,779	21,255	48,893	40%
Total Operating Expenses	1,359,605	1,108,047	5,315,627	5,540,233	
Net Income (Loss) from Operations	(\$819,142)	(\$492,452)	(\$1,997,161)	(\$2,462,262)	
Nonoperating Revenue (Expenses):					52%
Total Nonoperating Revenue (Expenses)	\$38,672	\$22,833	\$143,003	\$114,167	
Net Income (Loss)	(\$780,470)	(\$469,619)	(\$1,854,158)	(\$2,348,095)	33%

Year to Date Unique Patients



Year to Date Patient Visits



**Falls Community Health
Board Meeting
June 18, 2026**

Public Health Director's Report

City Updates

- Mayor's runoff / 3 city councilor seats - election is June 23
- Department Budget meetings with the Mayor

Clinic Updates

- Onboarding of new dentist – Dr. Joe McNish
- Dental Bus – summer site identification
- Rural Health Transformation – pending grant applications
- Medical Clinic construction project – expecting completion by this fall