

Falls Community Health Governing Board Minutes

Thursday, January 15, 2026, at 12:00 pm

Present: Amanda Willard, Lee Jensen, Madeline Shields, Jaci Kramer, Murat Sincan-Virtual, Carlos Castillo,

Absent: Gwen Fletcher, Moses Pessima, Dr. Bill Schultz, Josh Keller-Virtual, Erin Healy

Staff Present: Dr. Jen Tinguely, Vanessa Sweeney, Lisa Stensland, Michelle Jarding, Lori Hestad,

Call to Order: Amanda Willard called the meeting to order at 12:07 pm. Roll call: _P_ Murat, _P_ Jaci, _P_ Madeline, _P_ Lee, _A_ Moses, _A_ Gwen, P_ Amanda, A_ Bill, P_ Carlos, A_ Josh

A motion was made to approve the minutes for Falls Community Health Governing Board dated December 18, 2025, supported by Madeline seconded by Jaci, motion carries. Roll call: _Y_ Murat, _Y_ Jaci, _Y_ Madeline, _Y_ Lee, _A_ Moses, _A_ Gwen, Y_ Amanda, A_ Bill, _Y_ Carlos, _A_ Josh

FINANCIALS: Deferred

Productivity:

Year end productivity reported this month:

Providers total was 17,465, Nursing – 55, total medical visits 17,520.

The total dental was 6,739, Dental Hygiene -1427, and total dental visits 8,166.

The Dietitian was 193, Mental Health 1,144, CD Counselor was 40, Case Management was 1,146. Total visits for 2025 were 28,209 equaling 88% to goal.

QUALITY:

Annual Quality and Risk Management Report:

The Annual Quality and Risk Management Report and Plan of 2025 was reviewed. This is required for FTCA. This plan includes definitions of patient inquiries, patient safety plan, event trends, different categories and severity of inquiries. It also includes risk assessment and follow-up action plans. We reviewed the 2025 Quarterly Risk Assessment action plan and its updates, followed by the priorities for 2026.

A motion was made to approve the 2025 Annual Quality and Risk Management Report and Plan, supported by Carlos. seconded by Murat, motion carries. Roll call: _Y_ Murat, _Y_ Jaci, _Y_ Madeline, _Y_ Lee, _A_ Moses, _A_ Gwen, Y_ Amanda, A_ Bill, _Y_ Carlos, _A_ Josh

Peer Review Process:

Not much to report, the providers review a selection of charts and look for any issues. There were no issues found in the last review cycle.

ACCESS:

Dr. Amy Hogue, MD – no concerns with Avera credentialing and no changes to privileging

A motion to accept re-credentialing and re-privileging of Dr. Amy Hogue, MD, supported by Madeline, seconded by Murat, motion carried. Roll call: _Y_ Murat, _Y_ Jaci, _Y_ Madeline, _Y_ Lee, _A_ Moses, _A_ Gwen, Y_ Amanda, A_ Bill, _Y_ Carlos, _A_ Josh

Dr. Susan Olson, DMD – no concerns with Avera credentialing and no changes to privileging

A motion to accept re-credentialing and re-privileging of Dr. Susan Olson, DMD, supported by Jaci, seconded by Carlos, motion carried. Roll call: _Y_ Murat, _Y_ Jaci, _Y_ Madeline, _Y_ Lee, _A_ Moses, _A_ Gwen, Y_ Amanda, A_ Bill, _Y_ Carlos, _A_ Josh

Dr. Troy Keyes, DDS – no concerns with Avera credentialing and no changes to privileging

A motion to accept re-credentialing and re-privileging of Dr. Troy Keyes, DDS, supported by Carlos, seconded by Jaci, motion carried. Roll call: _Y_ Murat, _Y_ Jaci, _Y_ Madeline, _Y_ Lee, _A_ Moses, _A_ Gwen, _Y_ Amanda, A_ Bill, _Y_ Carlos, _A_ Josh

PUBLIC HEALTH DIRECTOR UPDATE:

City Updates

- New city councilor, Vernon Brown, appointed to fill the seat vacated by Sarah Cole
- New city-wide policy related to credit card fees went into effect in the new year. We will bring more information on how that impacts the Health Department / Falls Community Health at the February meeting

Clinic Updates

- Mobile bus collaboration with Delta Dental on track for February
- We expect legislation to be introduced this month that would increase the Medicaid reimbursement rate for Federally Qualified Health Centers within the state

PUBLIC INPUT: None at this time

Motion to adjourn supported by Carlos seconded by Madeline, motion carries. Roll call: _Y_ Murat, _Y_ Jaci, _Y_ Madeline, _Y_ Lee, _A_ Moses, _A_ Gwen, _Y_ Amanda, A_ Bill, _Y_ Carlos, _A_ Josh

1:08 pm

Amanda Willard –Chair February 19, 2026
Upcoming meeting: March 19, 2026

