



FALLS COMMUNITY HEALTH GOVERNING BOARD MEETING MINUTES

Thursday, September 17, 2026, 12:00 pm
Siouxland Health & Human Services, Classroom 1
521 N Main Ave, Sioux Falls, SD

BOARD MEMBERS PRESENT

Jaci Kramer, Carlos Castillo, Gwen Fletcher, Bill Schultz, Amanda Willard

BOARD MEMBERS ABSENT

Josh Keller, Madeline Shields, Murat Sincan, Lee Jensen, Moses Pessima, Erin Healy,

STAFF PRESENT

Joe Kippley, Amy Richardson, Dr. Jen Tinguely, Vanessa Sweeney, Dr. McNish, Lori Hestad, Jaimie Roggenbauer, Lisa Stensland

CALL TO ORDER

Due to lack of quorum the meeting was informational only.

PUBLIC INPUT

none

NEW BUSINESS

Financials

The Falls Community Health reports attached are through the month ending August 31, 2026. We are 67% through the fiscal year. The last financial statements presented were through the month of July 31, 2026.

Operating Revenues:

- Net Patient Revenue consists of all patient charges and adjustments. Total Net Patient Revenue for August came in at \$365,555, YTD actual is 80% compared to annual budget.
- Total Grant Revenue for August of \$292,947 includes grant revenue from Community Health Center, Ryan White Part C, HIV Prevention and Colon.
- Total Other Revenue for August is \$44,551 which consists of Medicaid Managed Care payments, Delta Dental of SD, Lewis Drug 340B, etc.

Total Operating Revenue YTD August is \$5,448,875, which is 74% YTD actual to annual budget.

Operating Expenses: Operating expenses are classified within 7 categories. Total expenses were \$880,375 for the month of August.

- Personnel expenses are 62% of the budget and August had 2 pay periods. 2026 is \$435,836 favorable to YTD budget.
- Professional Services are 58% of the YTD budget. This category includes payments for services like Center for Family Medicine, interpreter services, transportation for patients, credentialing, lab testing fees, and phone answering services, etc.
- Rentals are 93% of the YTD budget. Technology charges were recorded in January this year, instead of March like in previous years.
- Repair and Maintenance is 32% of the YTD budget.
- Supplies and Materials are 61% of YTD budget. Category includes expenditures like general medical, lab and dental supplies, office supplies, fuel, immunization & pharmaceuticals, electronic medical and dental software system fees, patient education supplies, and claims processing.
- Training is 47% of the YTD budget. Most expenses are continuing education expenses and licensure renewals.
- Utilities are at 38% YTD budget. Most of this expense occurs quarterly and the last payment occurred in June 2026.

Total Operating Expenses YTD August are \$8,106,304, which is 61% YTD actuals to annual budget.

Non-operating Revenue (Expense):

- Total nonoperating revenue (expenses) is 86% of the YTD budget and includes payments from AAA recovery collections, USD dental clinic rent, and interest for August.

NET INCOME (LOSS):

- August actual amounts show a net loss of (\$146,947) and YTD net loss of (\$2,421,357).

No action taken due to lack of quorum.

PRODUCTIVITY

The new format was reviewed and shows more of how the numbers are trending.

QUALITY:

The Quality, Risk and Safety update reviewed the updated 21 measures. Dental Sealants has two new measures. Colorectal Cancer Screening is now meeting goal. Two new SUD measures that we are working on capturing data with a new process and updating previous patient data.

Quality initiatives that continue to be worked on include Mammogram double booking/tracking no shows, dental sealants, no show survey, patient intake auditing and review, care plans and data validation.

The patient satisfactions surveys are under review to have a new, consistent format for Ryan White, dental and clinical surveys. Quarter 1 focused on access to care, Quarter 2 on communication and coordination, Quarter 3 will be engagement and Technology,

Quarter 4 will be Facility and Affordability. The goal is to make patient feedback easier to understand, compare and act on.

Risk Update- patient inquiry/safety reports have increased since moving to an online report structure. The turn around time is now at 17 days with a goal of 15. Demographic errors are declining but lab ordering errors are increasing. Since the implementation of the OnBase project on 6/1/26 283 patient inquiries and 64 patient safety forms have been submitted. Most of the inquiries have not been a patient safety event.

Safety updates: West Nile virus- Each week the vector control office tracks the weekly positivity rate and maps out where they are finding the virus carrying mosquitoes are found. This map is then shared with the hospital systems emergency management and school districts. We had one case of West Nile virus in Minnehaha County.

Wastewater surveillance and trends show zero detection for influenza A as of May 4th and influenza B as of May 18th.

Ryan White Updates- The site visit was held July 14 & 15th and there were no findings. Total patients in the Ryan White program is 139 with 15 new patents in 2026.

Opportunities for improvements from the site visit include breaking surveys into four quarterly surveys, training opportunities for continuing education, continue exploring support groups/focus groups for feedback, review/update peer review process and update quality plan. Quality projects include pneumonia vaccines for patients (88% vaccinated in 2025), administration of a pregnancy test is required for RW patients that have either had a new HIV diagnosis or change in medication. Anal pap smears have been given to 47/98 eligible patients, HPV vaccinations have had 21% complete the first dose in Q1 of 2026.

ACCESS was deferred

ELECTION OF OFFICERS

Was not acted upon due to lack of quorum.

NEW BOARD MEMBERS

Was not acted upon due to lack of quorum.

PUBLIC HEALTH DIRECTOR UPDATE

City Updates

- Mayoral Transition Update
- City Council – 2027 Budget Approved
- 2028 Community Health Assessment – Resident Survey is Active

Clinic Updates

- USD Dental Hygiene Collaborations
- Pediatric Dentist
- Construction update (4 new exam rooms)
- Marketing for new patient acquisition