

# HR Case Management

[View in Power BI](#) ↗

**Last data refresh:**  
12/30/2025 11:06:38 AM UTC

**Downloaded at:**  
12/30/2025 9:20:03 PM UTC

Contact Type

All

Reason

All

Contacted Between

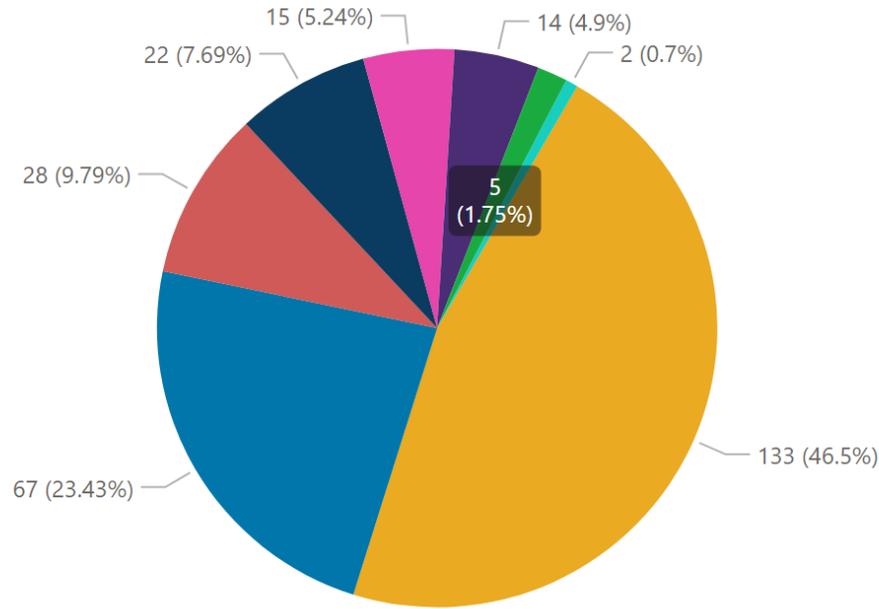
1/1/2025

12/30/2025



## Totals by Reason

Housing	133
Employment	67
Public Accommodation	28
Other City Department	22
Public Service	15
Other	14
Grievance	5
Education	



### Reason

- Housing
- Employment
- Public Accommodation
- Other City Department
- Public Service
- Other
- Grievance
- Education

7

LEP

Phone Call

223

Email

59

Walk In

4

23

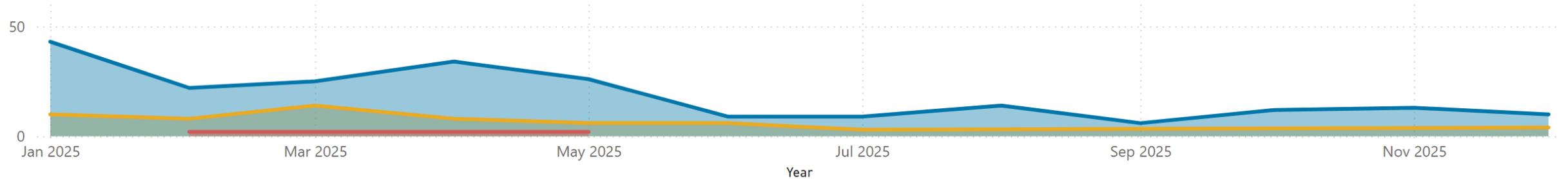
Packets Sent

35

Packets Received

## Contacts by Year, Month and Type

Type ● Email ● Phone Call ● Walk In





# Closed Year Overview

Area

All

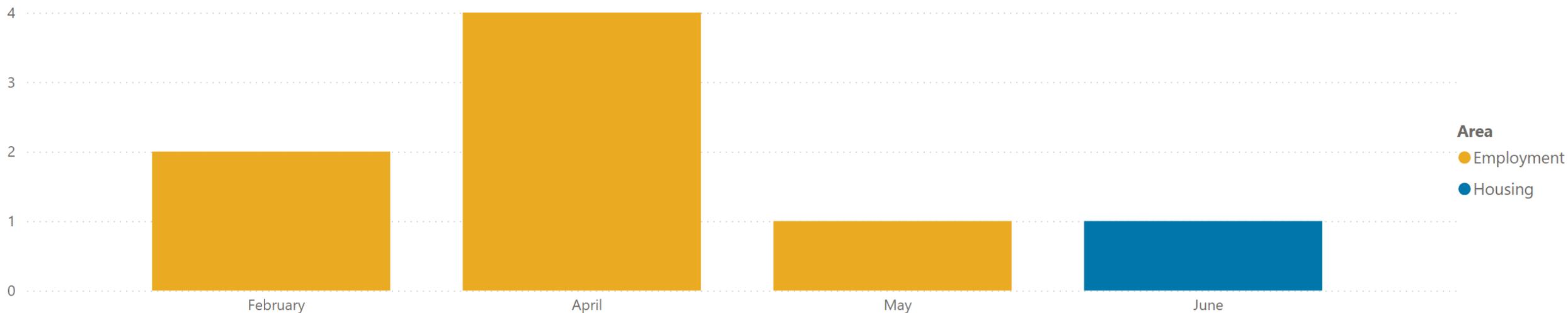
Basis

All

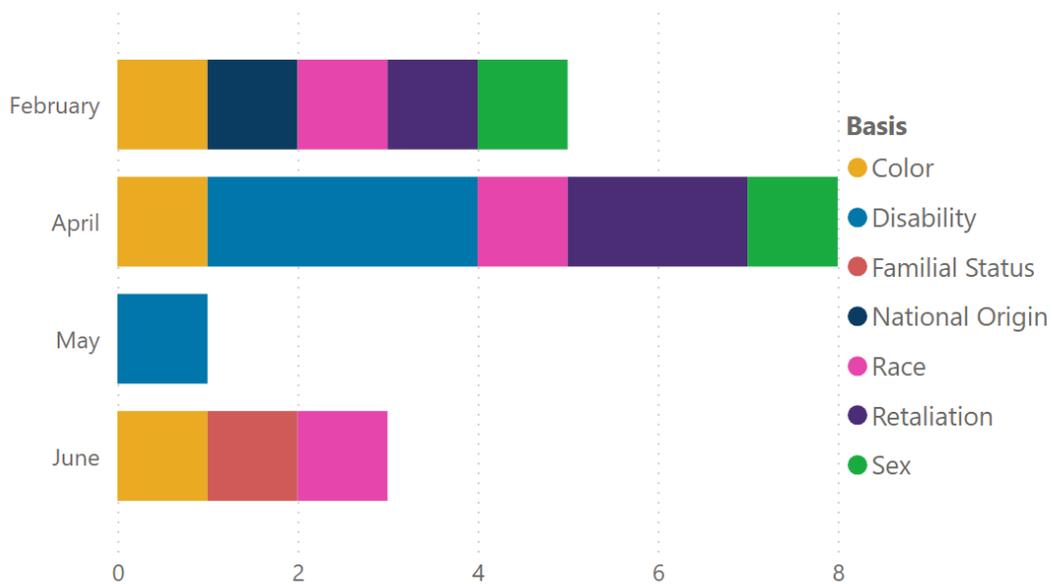
Year

2025

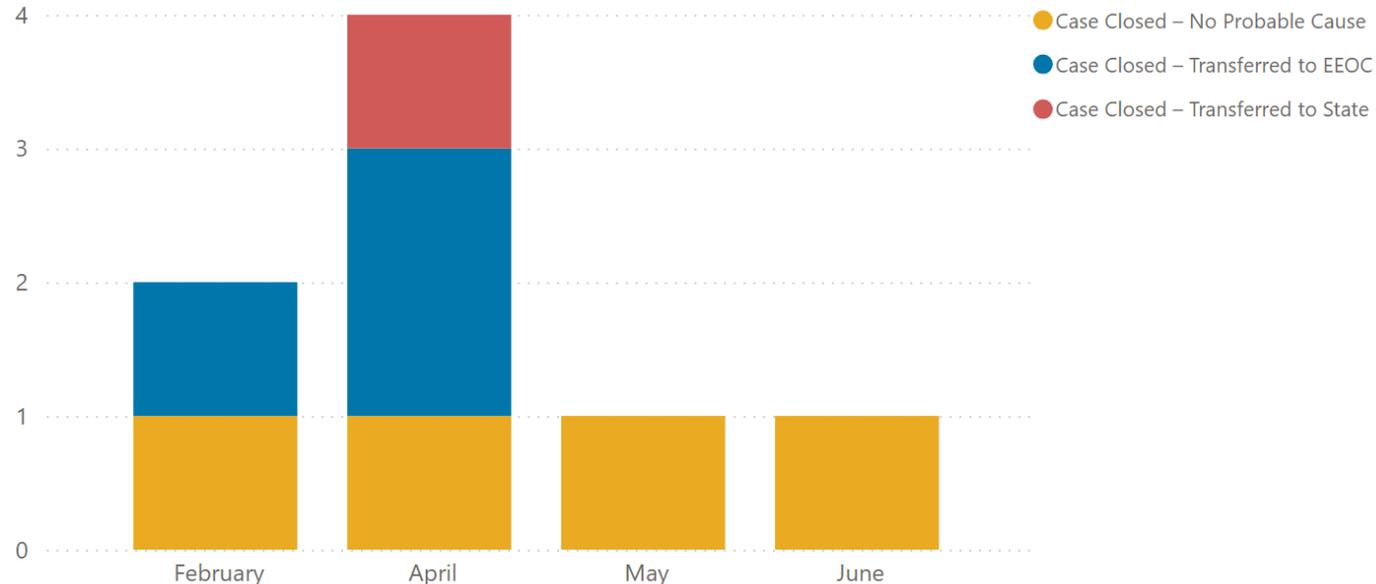
### Cases by Month and Area



### Cases Closed by Year and Basis



### Cases by Month and Outcome



# Filed Year Overview

Area

All

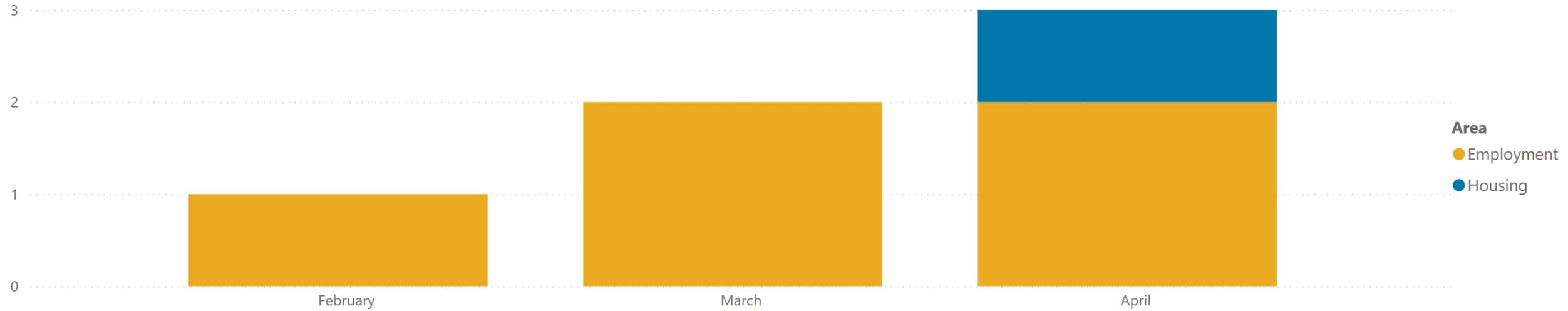
Basis

All

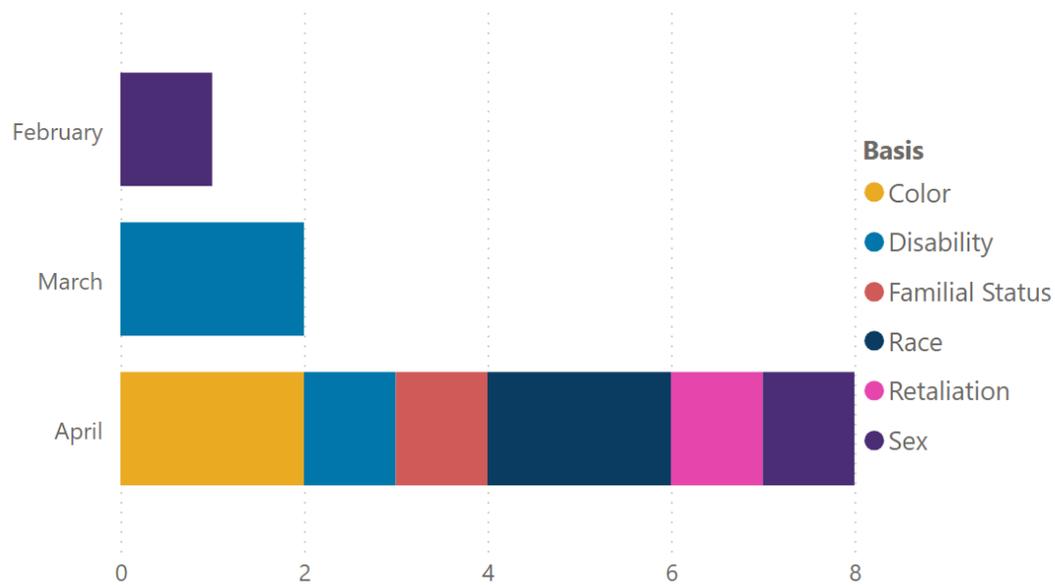
Year

2025

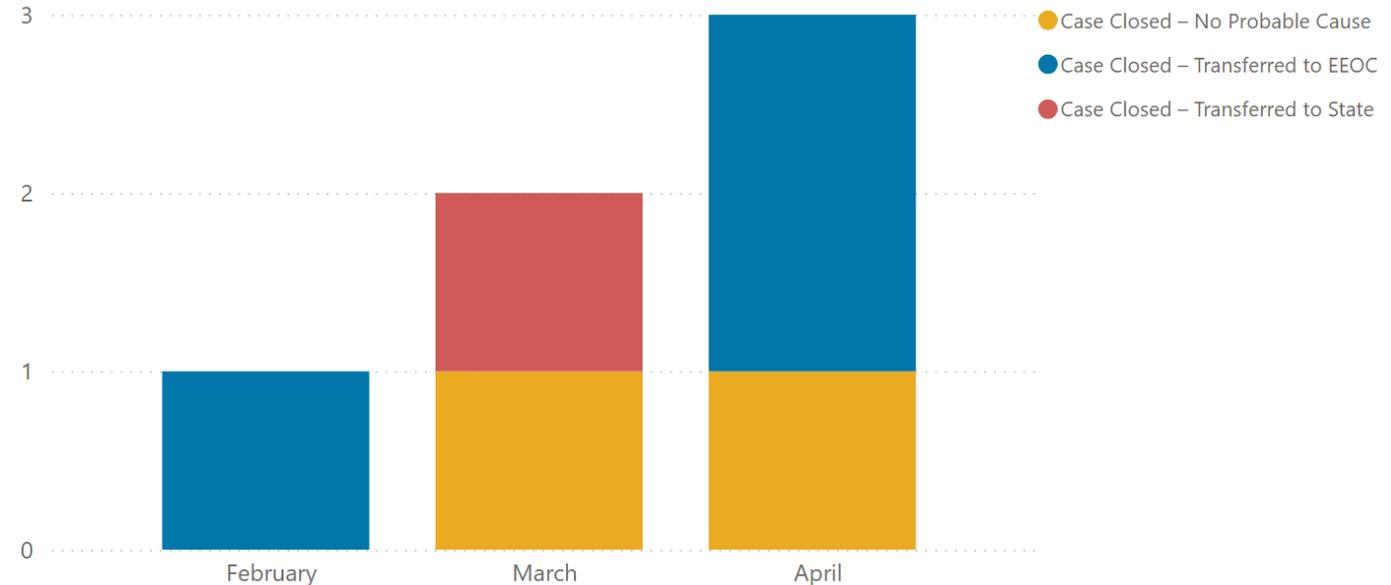
## Filed Cases by Month and Area



## Cases Closed by Year and Basis



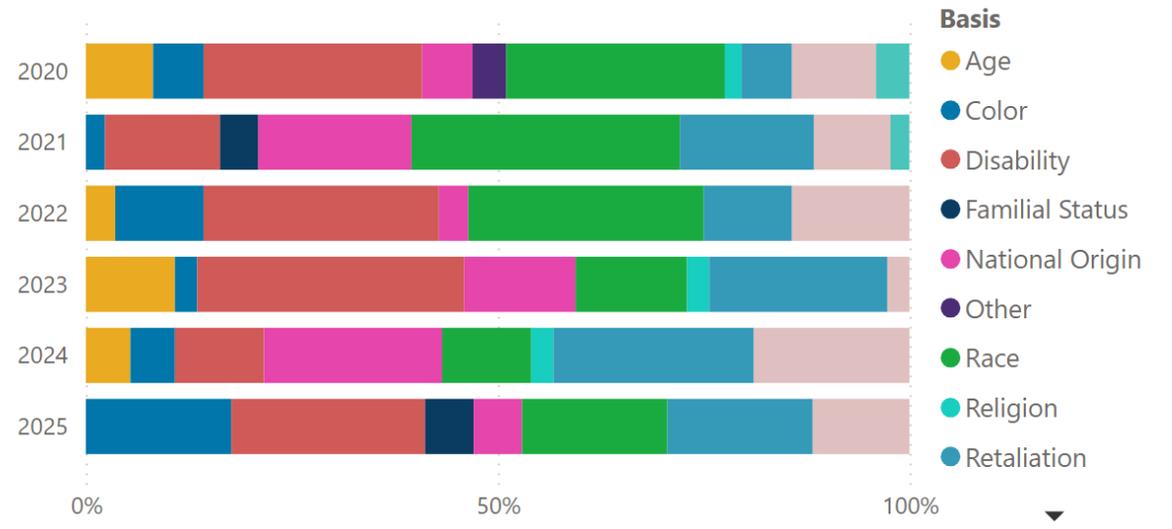
## Cases by Month and Outcome



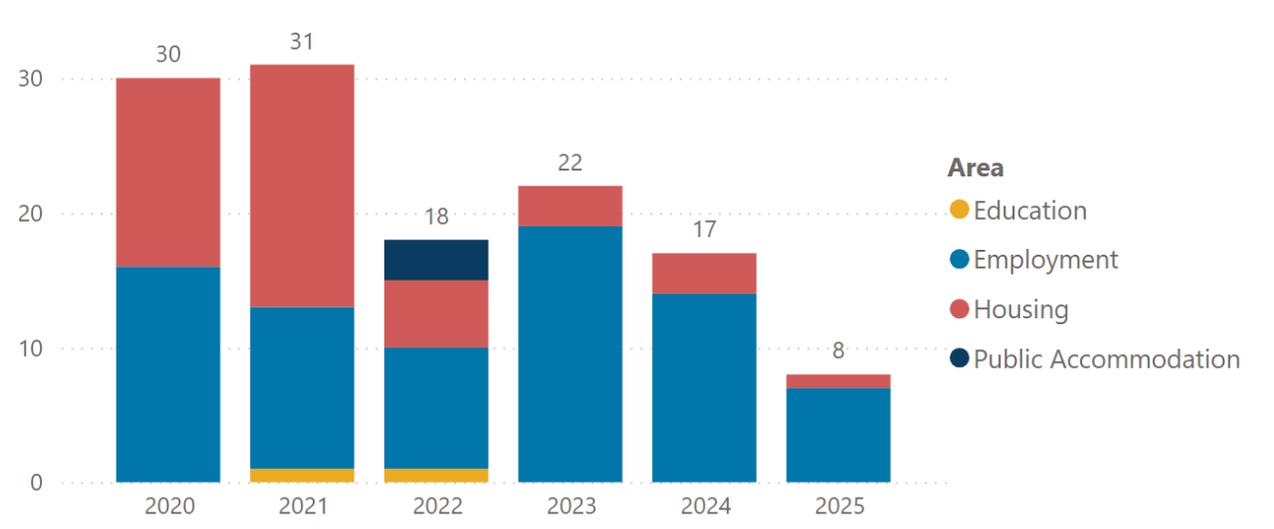
# Closed Case Activity Trends

Area:  Basis:  Closed Date Between:

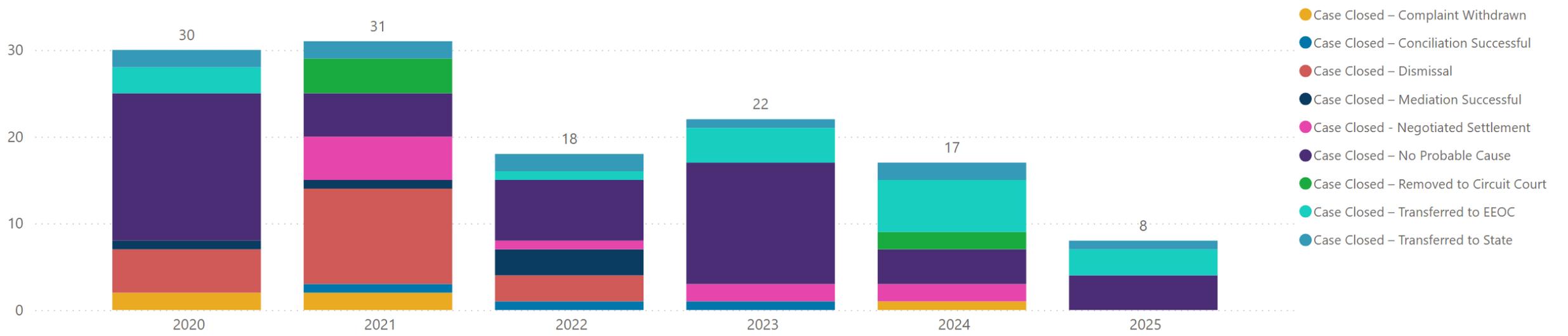
Closed Cases by Year and Basis



Closed Cases by Year and Area



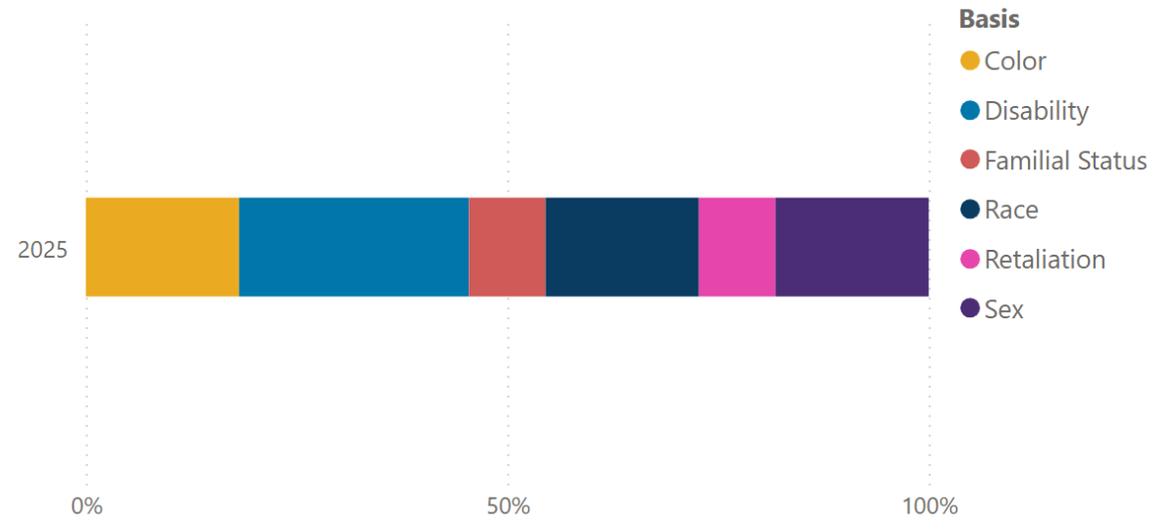
Closed Cases by Year and Outcome



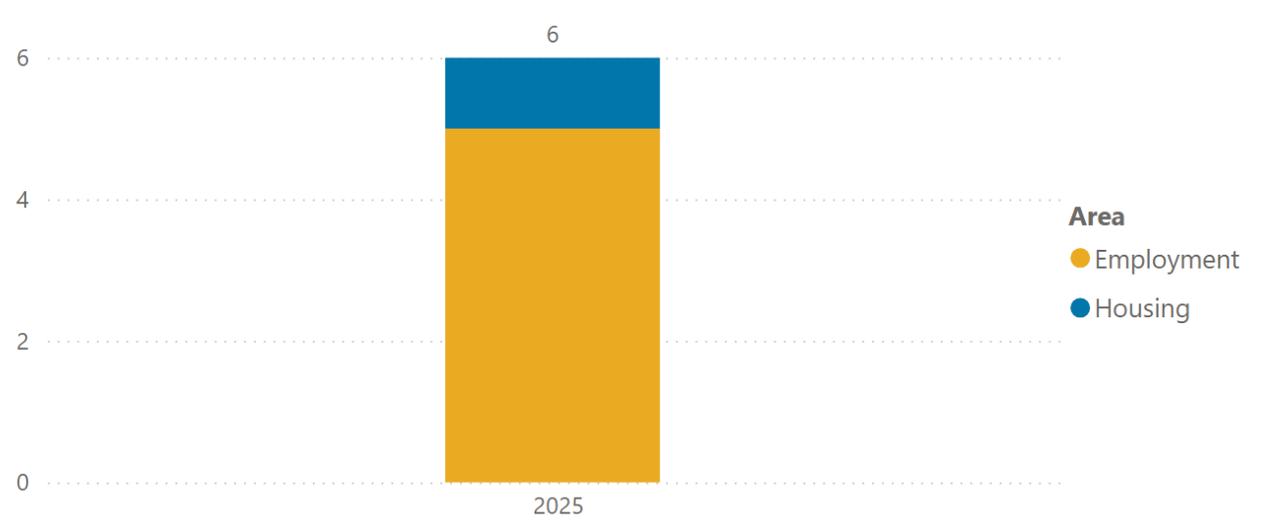
# Filed Case Activity Trends

Area:  Basis:  Filed Date Between:

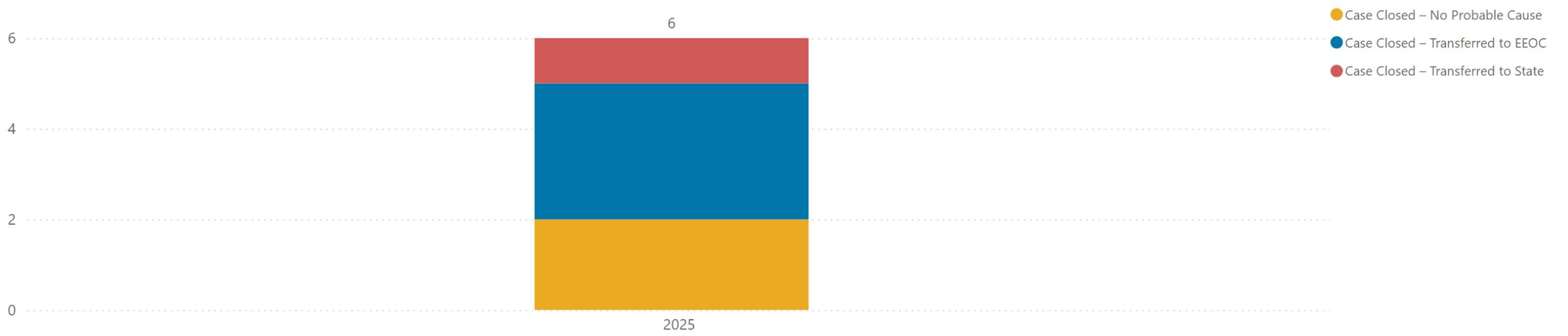
### Filed Cases by Year and Basis



### Filed Cases by Year and Area



### Filed Cases by Year and Outcome





# Case Duration Overview

Area

All

Basis

All

Closed Date Between

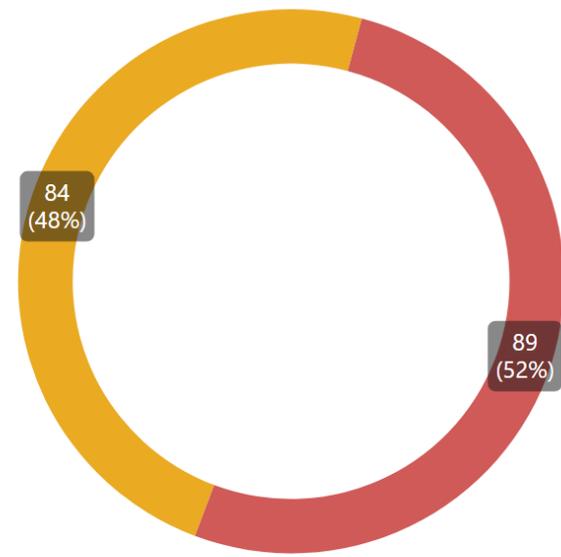
1/1/2025

12/30/2025



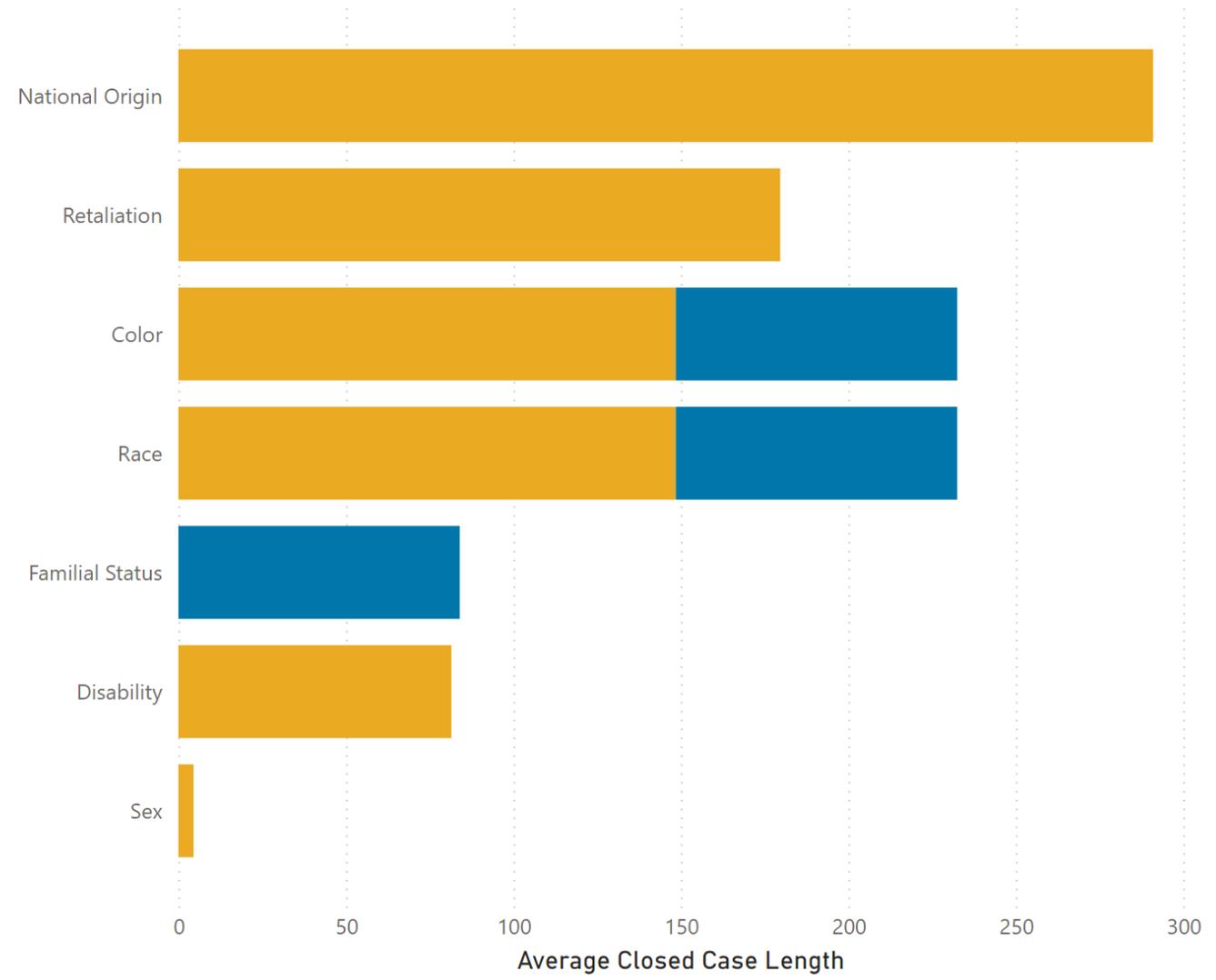
### Average of Case Length by Area

Area  
● Employment  
● Housing



### Average Closed Case Length by Basis and Area

Area ● Employment ● Housing



# 88.75

Average Closed Case Length

# 8

Total Closed Cases



# Closed Activity Details

Area

All

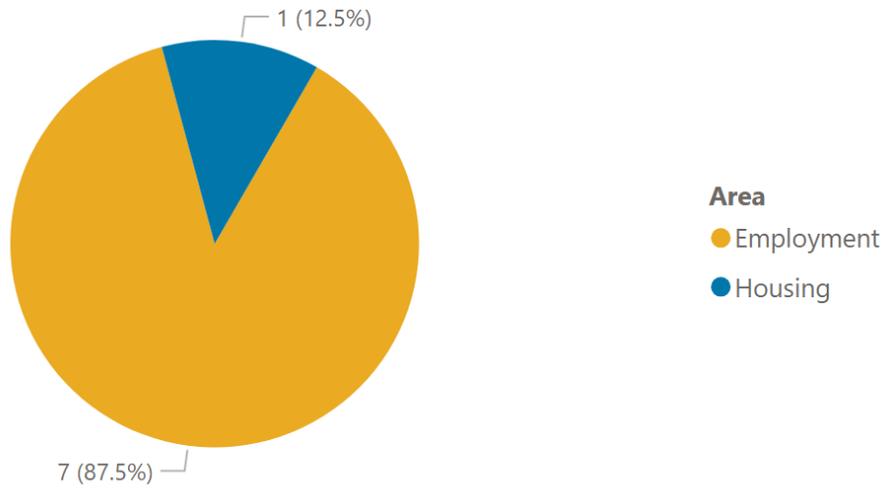
Basis

All

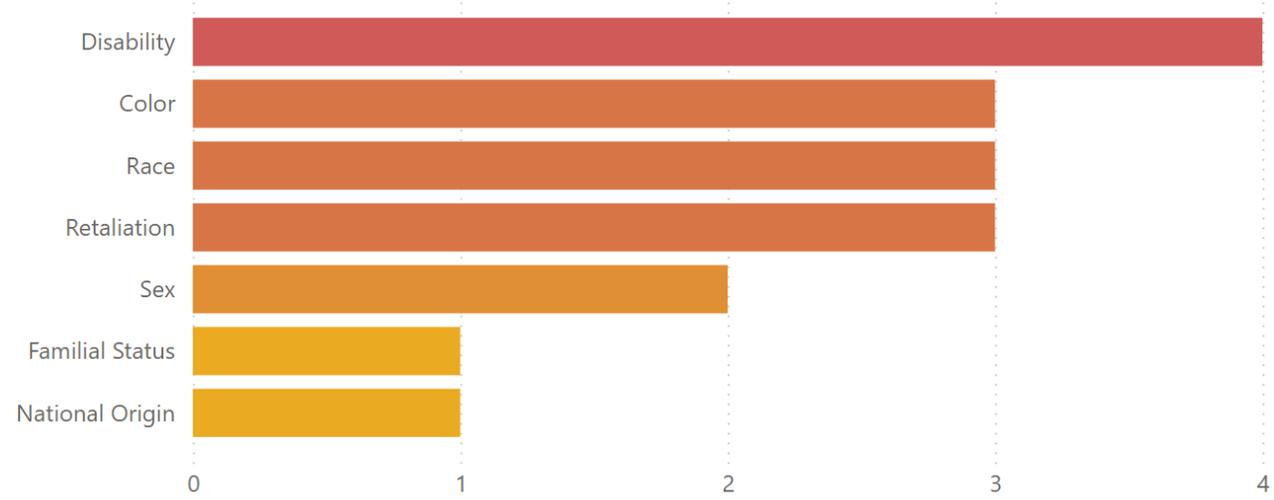
Closed By Year

2025

### Closed Cases by Area



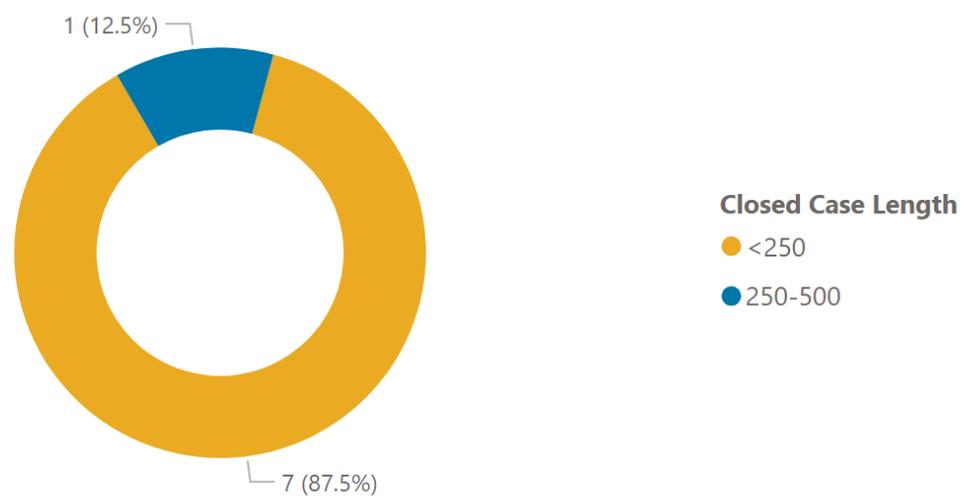
### Closed Cases by Basis



### Closed Cases by Outcome



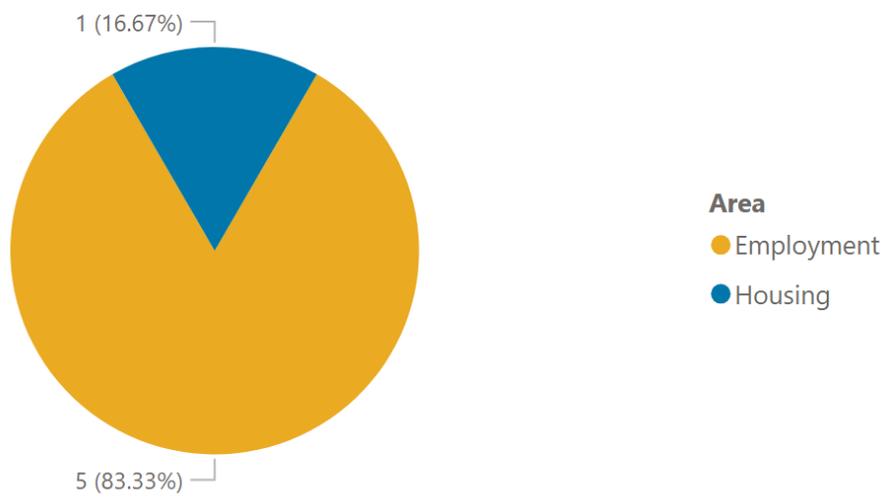
### Age (Days)



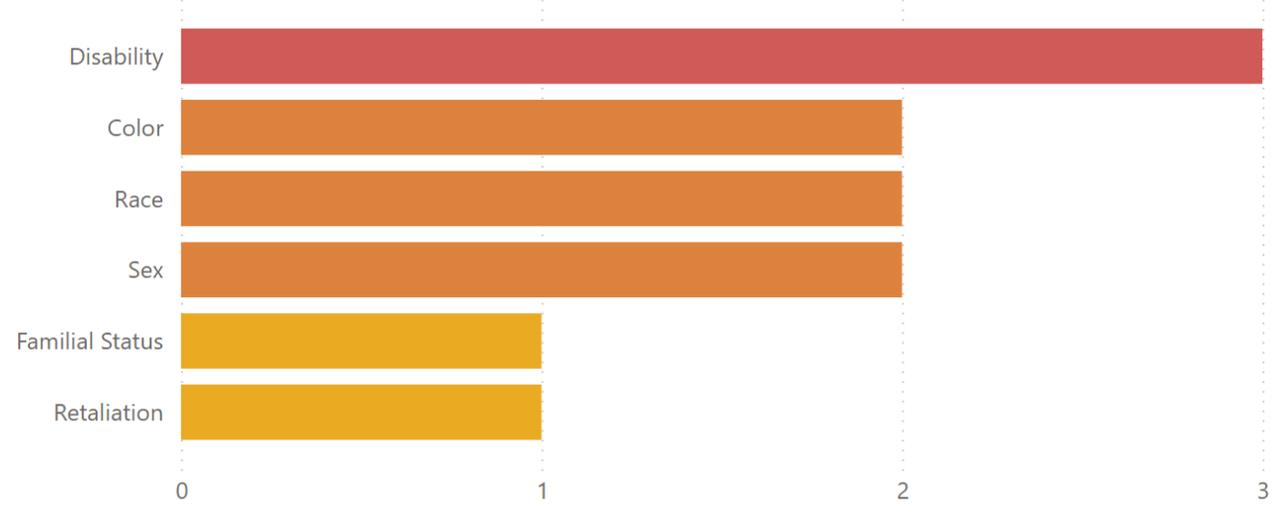
# Filed Activity Details

Area:  Basis:  Filed By Year:

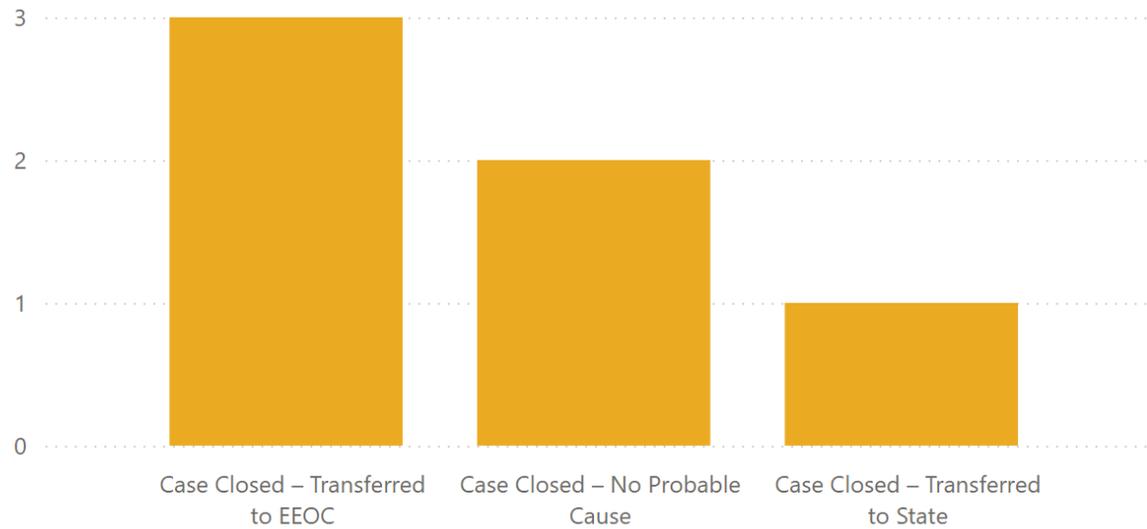
Filed Cases by Area



Filed Cases by Basis



Filed Cases by Current Stage



Age (Days)



# Filed and Closed Trends

Area:

Basis:

Closed Date Between:



### Closed and Filed Cases by Year with Average Length by Year

● Closed Cases ● Filed Cases ● Average of Case Length

