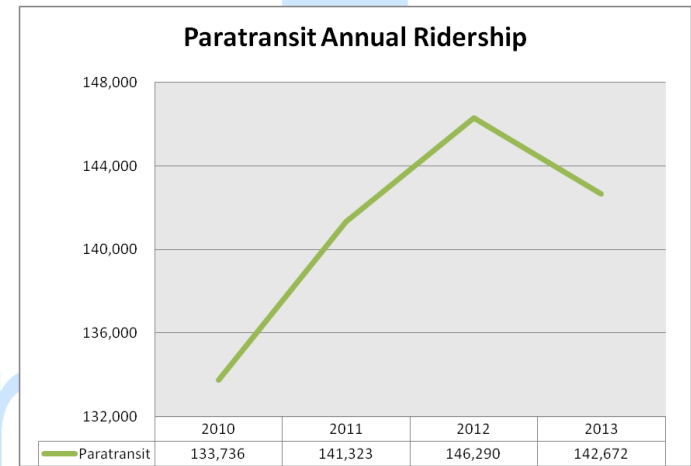
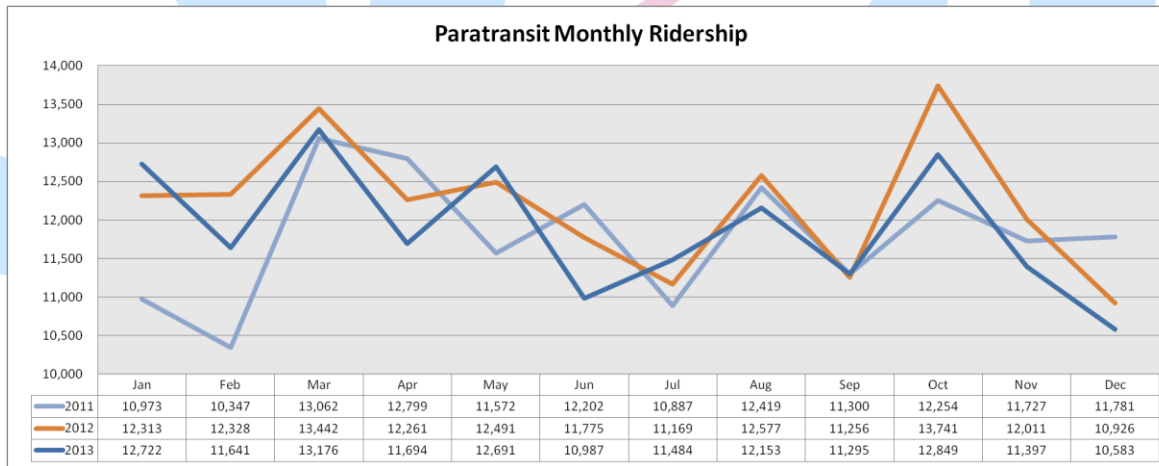
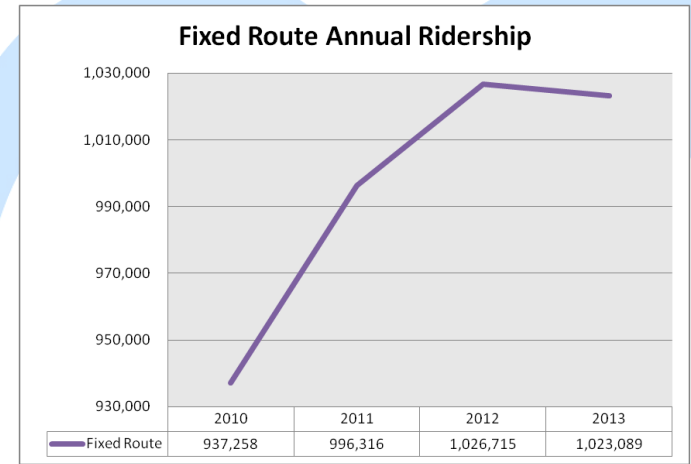
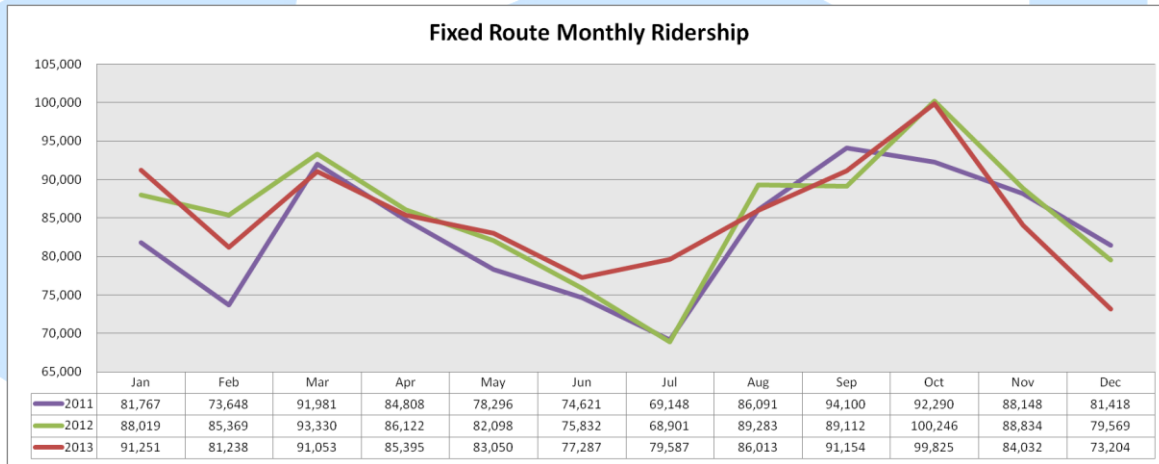


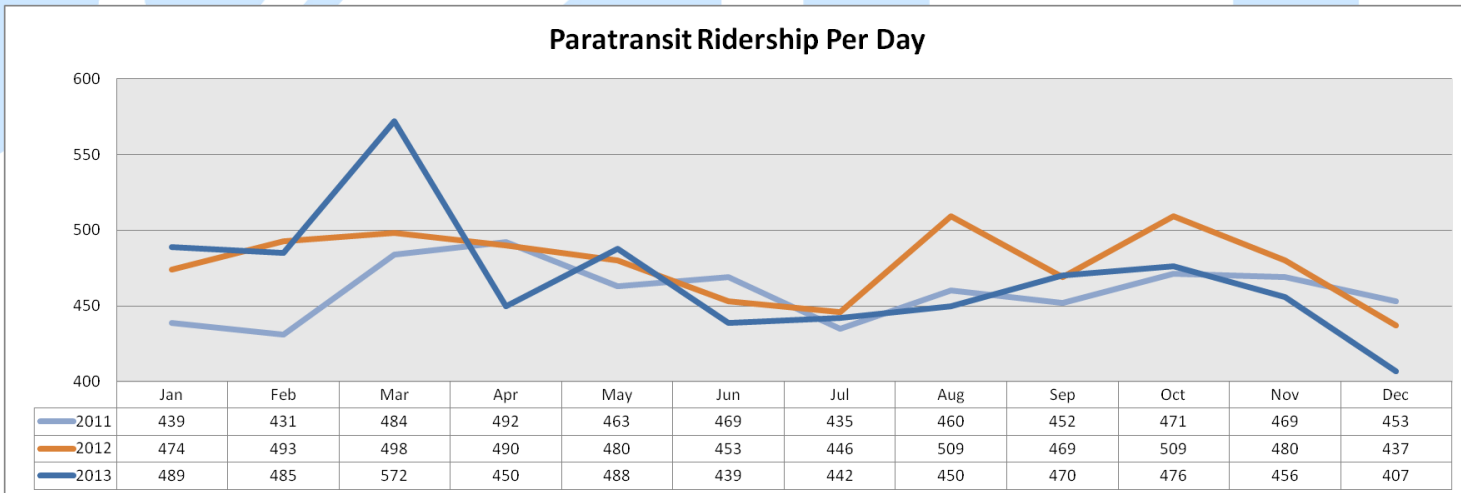
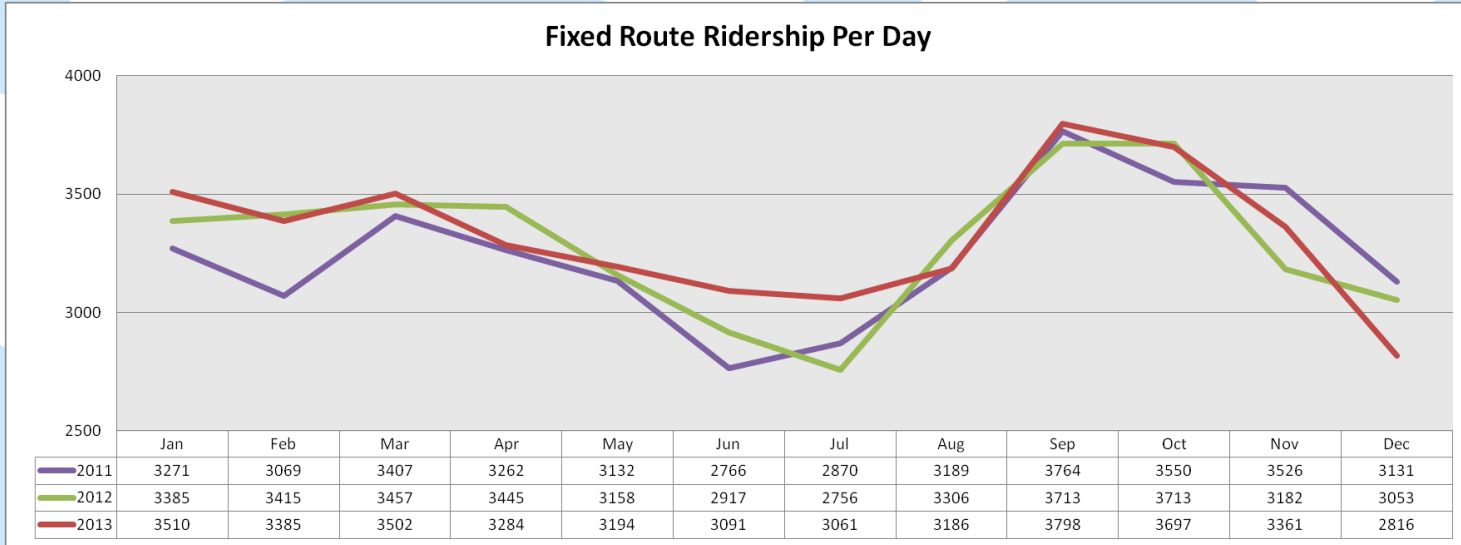
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sioux area metro

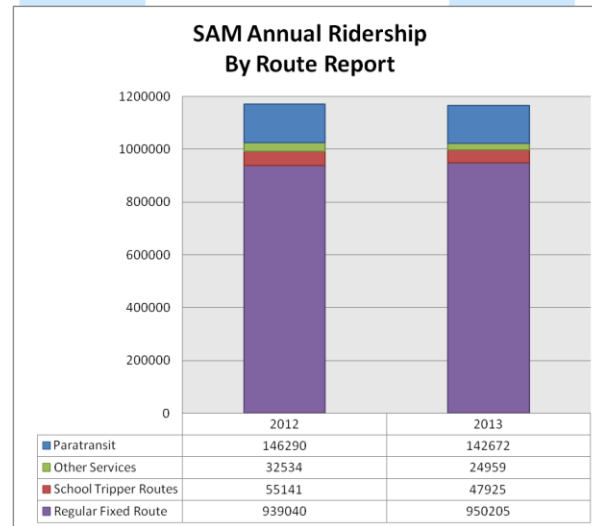
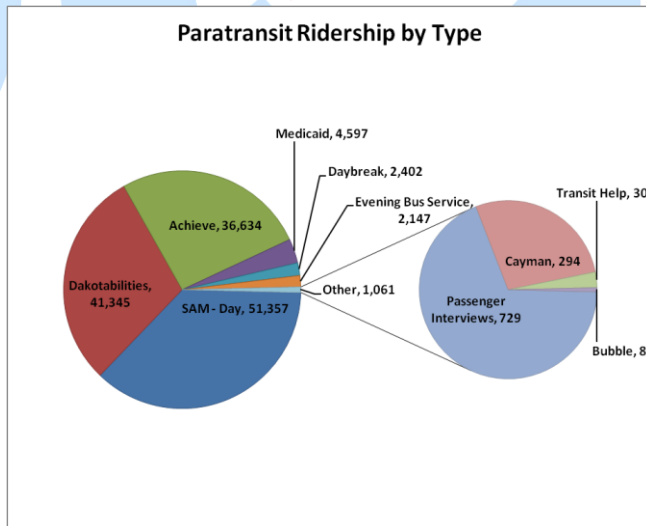
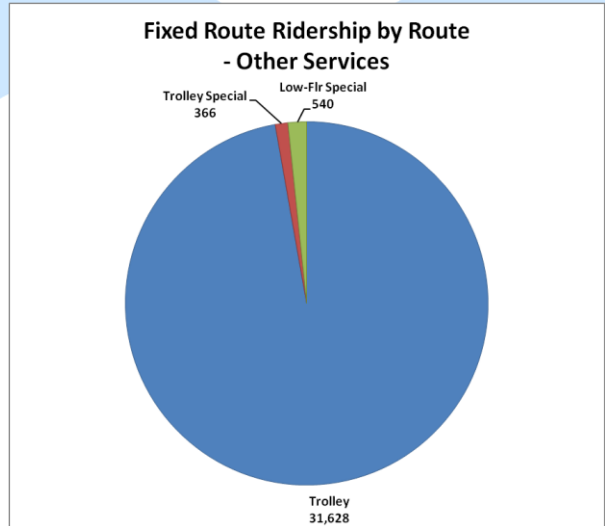
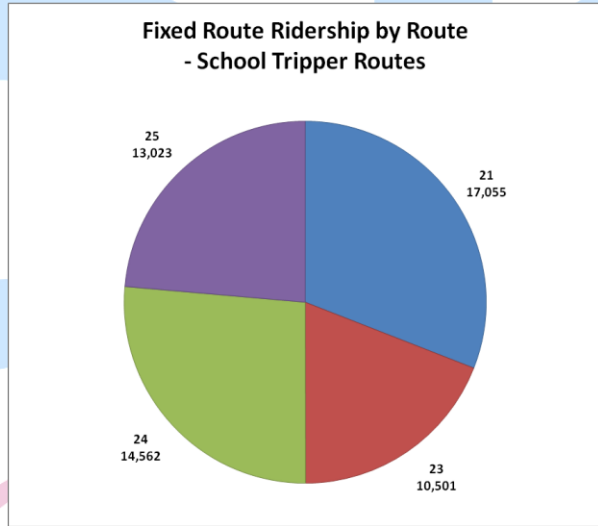
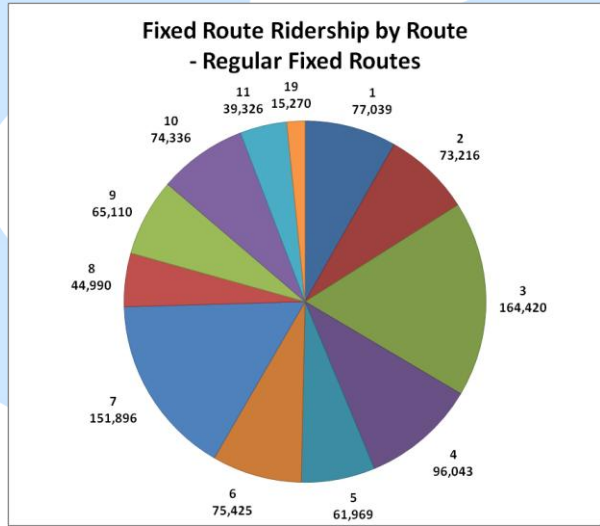
TOTAL FIXED ROUTE AND PARATRANSIT RIDERSHIP



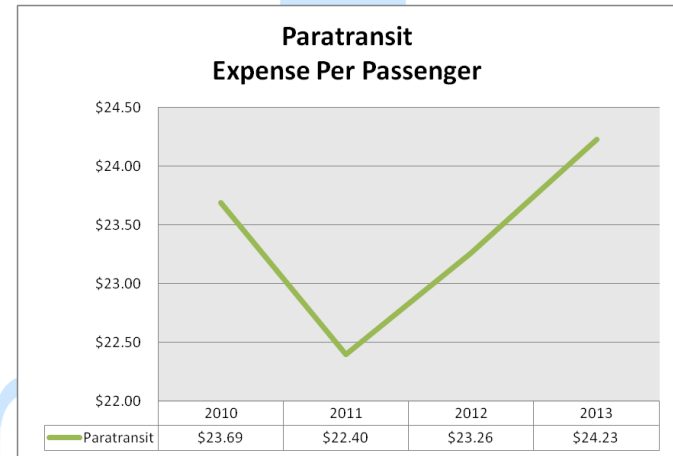
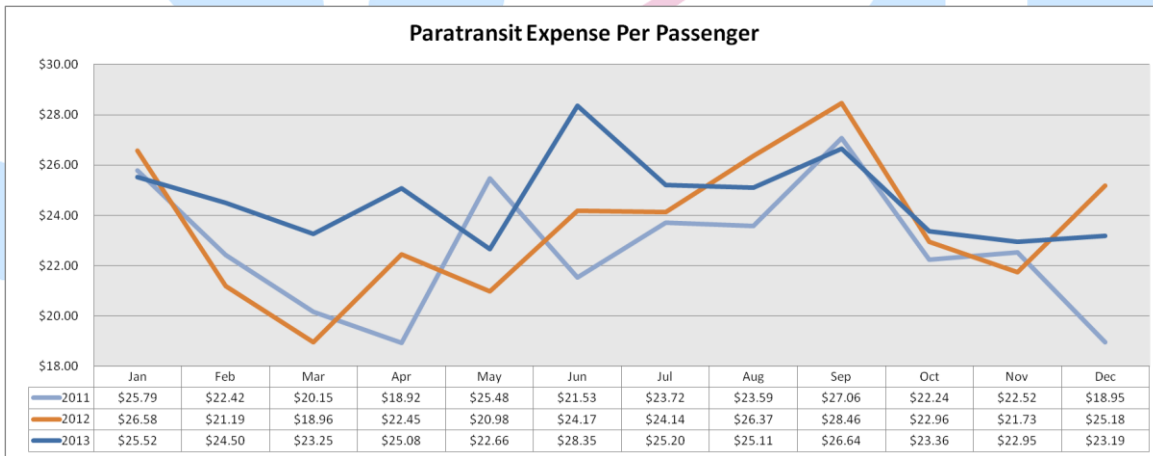
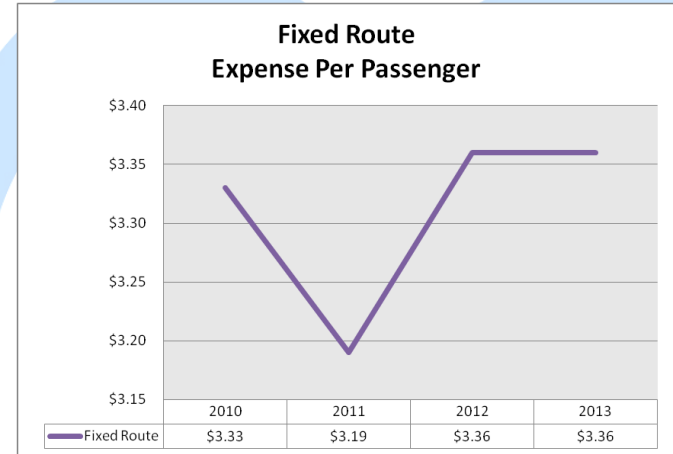
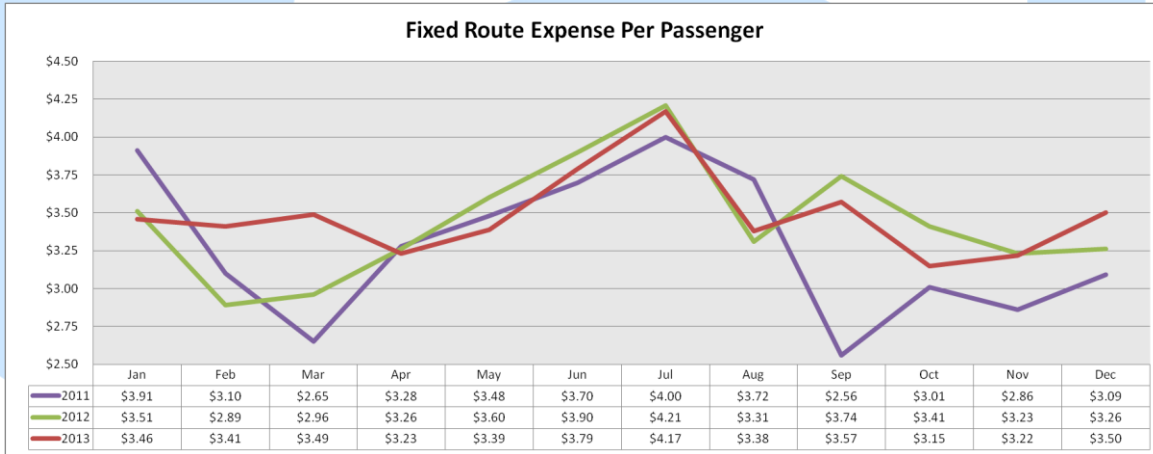
AVERAGE FIXED ROUTE AND PARATRANSIT RIDERSHIP PER DAY



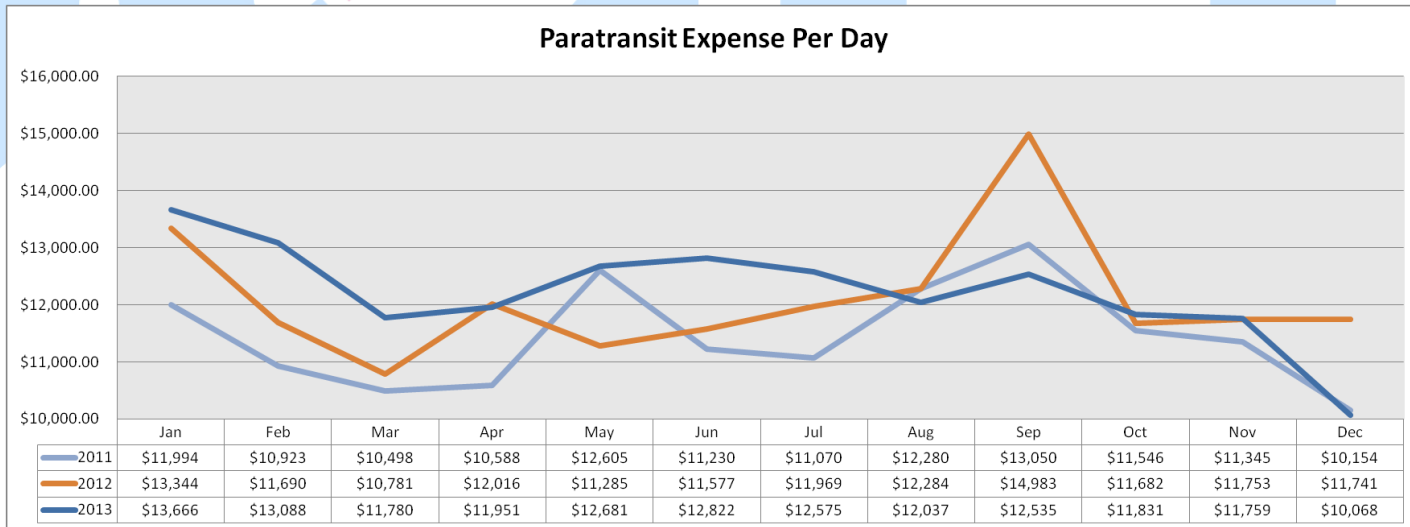
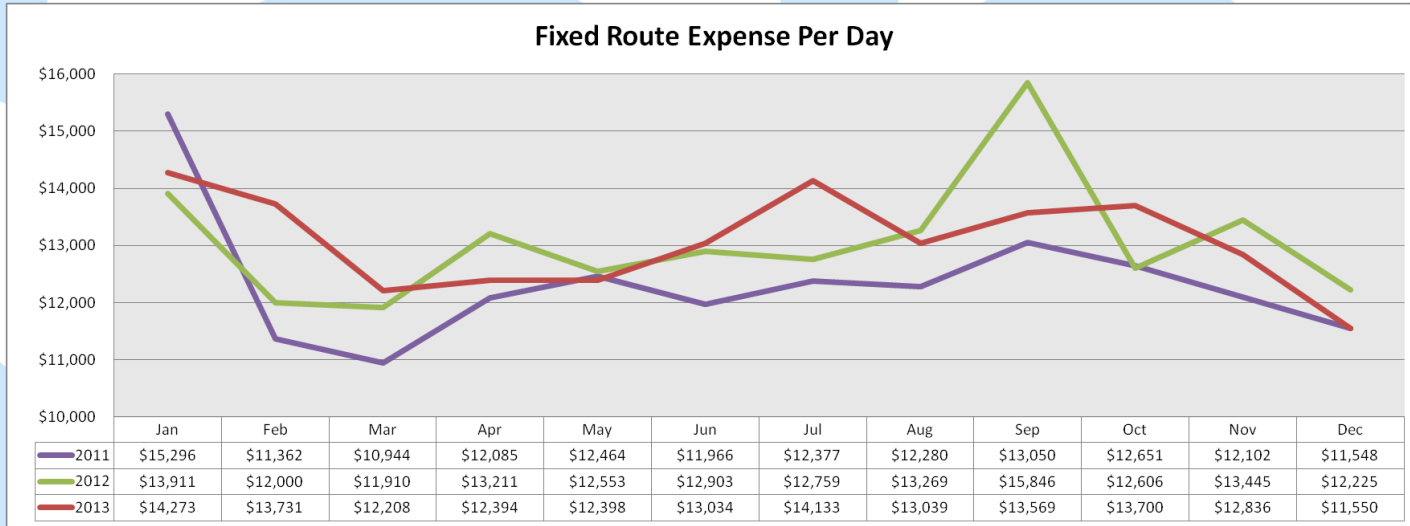
TOTAL FIXED ROUTE AND PARATRANSIT RIDERSHIP BY ROUTE



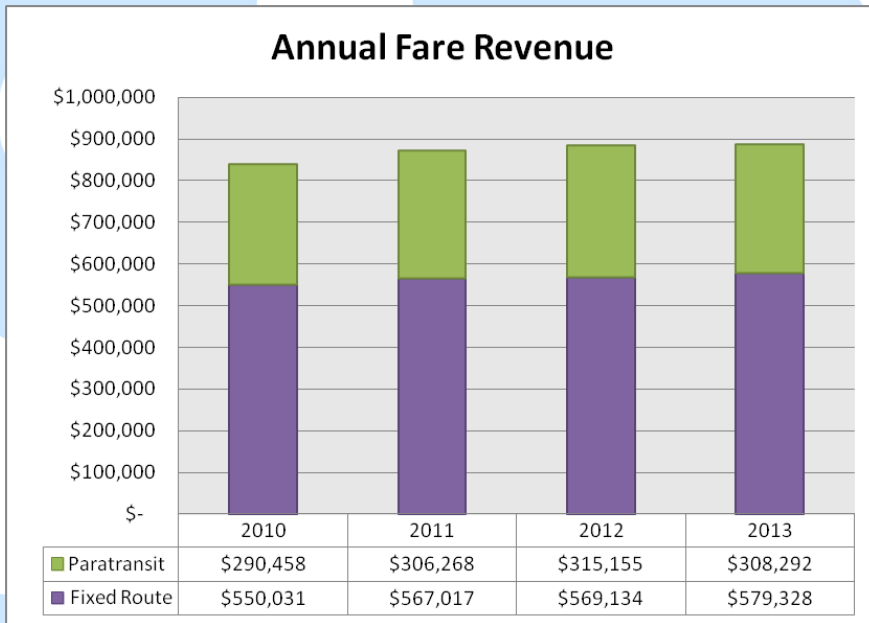
AVERAGE FIXED ROUTE AND PARATRANSIT EXPENSE PER PASSENGER



AVERAGE FIXED ROUTE AND PARATRANSIT EXPENSE PER DAY



TOTAL FIXED ROUTE AND PARATRANSIT FARE REVENUE AND BUDGET STATUS SUMMARY



Budget Status Summary

| Revenue | YTD Budget Over (Under) | % of YTD Budget Collected |
|-----------------------------|-------------------------|---------------------------|
| Fixed Route | \$ 9,328 | 102% |
| Paratransit | \$ 4,956 | 102% |
| Medicaid - Paratransit | \$ (6,664) | 87% |
| Advertising | \$ 2,802 | 103% |
| Other Income | \$ 45,109 | NA |
| Total System Revenue | \$ 55,531 | 106% |

| Expenses | YTD Budget Over (Under) | % of YTD Budget Collected |
|------------------------------|-------------------------|---------------------------|
| Labor | \$ 46,425 | 99% |
| Fringe Benefits | \$ 73,310 | 97% |
| Services | \$ 55,014 | 86% |
| Materials and Supplies | \$ 27,173 | 98% |
| Utilities | \$ 32,256 | 75% |
| Casualty & Liability Costs | \$ 1,506 | 99% |
| Taxes | \$ 40 | 97% |
| Miscellaneous | \$ (14,330) | 110% |
| Total System Expenses | \$ 221,394 | 97% |

Notes: At the end of December 2013, YTD total revenue was \$55,531 over projection and expenses were \$221,394 under

FIXED ROUTE AND PARATRANSIT QUALITY SERVICE INDICATORS

Fixed Route Quality Service Indicators

| | 2013 | 2012 | 2011 |
|--------------------------------|------|------|------|
| Preventive Maintenance On-Time | 100% | 100% | 100% |
| Complaints | 31 | 68 | 37 |
| Reportable Accidents | 4 | 10 | 5 |
| On-Time Performance | 96% | 96% | 96% |

Paratransit Quality Service Indicators

| | 2013 | 2012 | 2011 |
|--------------------------------|------|------|------|
| Preventive Maintenance On-Time | 100% | 100% | 100% |
| Complaints | 27 | 38 | 26 |
| Reportable Accidents | 6 | 6 | 6 |
| On-Time Performance | 95% | 97% | 97% |