

Public Transit Advisory Board

2021 Annual Report

PTAB Meetings have been held virtually in 2021, with positive attendance and participation. Working with a hybrid option for the 2022 PTAB meetings is the goal.

Programs and Operational Updates:

Free Rides to Vote

Considerable time was taken throughout the 2021 year in establishing and implementing free transportation for early voting for fixed route and paratransit programs. Public notices are posted prior to these opportunities. Early voting has taken place at the Minnehaha County Administration Building.

Sam-on-Demand

As a continuous item on the monthly PTAB agendas, this pilot program is reviewed with the PTAB board on updates, changes, successes and challenges. The goal has been to expand the Sam-on-Demand service to better serve passengers, including implementing a direct east/west fixed-route based on specific origin and destination trip data. The current Saturday pilot has a goal to blend these services with Paratransit on a daily basis. Implementing and utilizing the App has been a focus. The process has been methodically implemented with the technical staff at Pantonium guiding, troubleshooting and supporting the SAM Team.

Pass it On Program

Minnehaha Human Services requested ½ -fare consideration for the purchase of 39 monthly and 125 weekly passes. These passes assisted clients in securing employment and fulfilled the County's need for the year. If this is found to be a good method to expand the Pass-it-on Program, Transit Fare Ordinance would be considered for change in the future. Reduced fare passes were approved for this request.,

General Manager Operations Updates

The impact of COVID on ridership and driver recruitment/retention has been ongoing. These ridership numbers negatively impact the cost per passenger/ride. These numbers and work force challenges have resulted in decrease of service (from 30-minute to 60-minute routes as necessary).

In partnership with City Health/SAM, vaccines were distributed to neighborhoods, schools and libraries (11/2021); Vaccine clinics were also implemented on the buses as well.

Mask mandates have not generated much resistance.

Beginning Driver wages are \$19.51/hr., which is increased from \$15.17/hr. This is for documentation purposes.

Required Actions and Program Information

02/2021: The 2020 PTAB Annual Report was presented by Sam Trebilcock and accepted by PTAB.

04/2021: American Recovery Act funding was appropriated to the City of Sioux Falls on behalf of SAM in the amount of \$3.9M. These funds will be used to renovate the bus offices/garage. These funds will not immediately impact the overall financial position. Ridership expansion and a reminder that transit as a part of the city's infrastructure is a priority.

05/2021: The Triennial Review took place – primarily over Zoom.

06/2021: PTAB Election of Officers: Allen Svennes/Chairman; Erik Nelson/Vice Chairman.

08/2021: The 2022 Transit Budget was presented to PTAB; priorities include renovation/replacement of the facilities and bus shelter replacements.

10/2021: PTAB the Mission and responsibilities was presented. PTAB is a forum for citizens to have a conversation about transit and to help staff find methods to improve transit services.

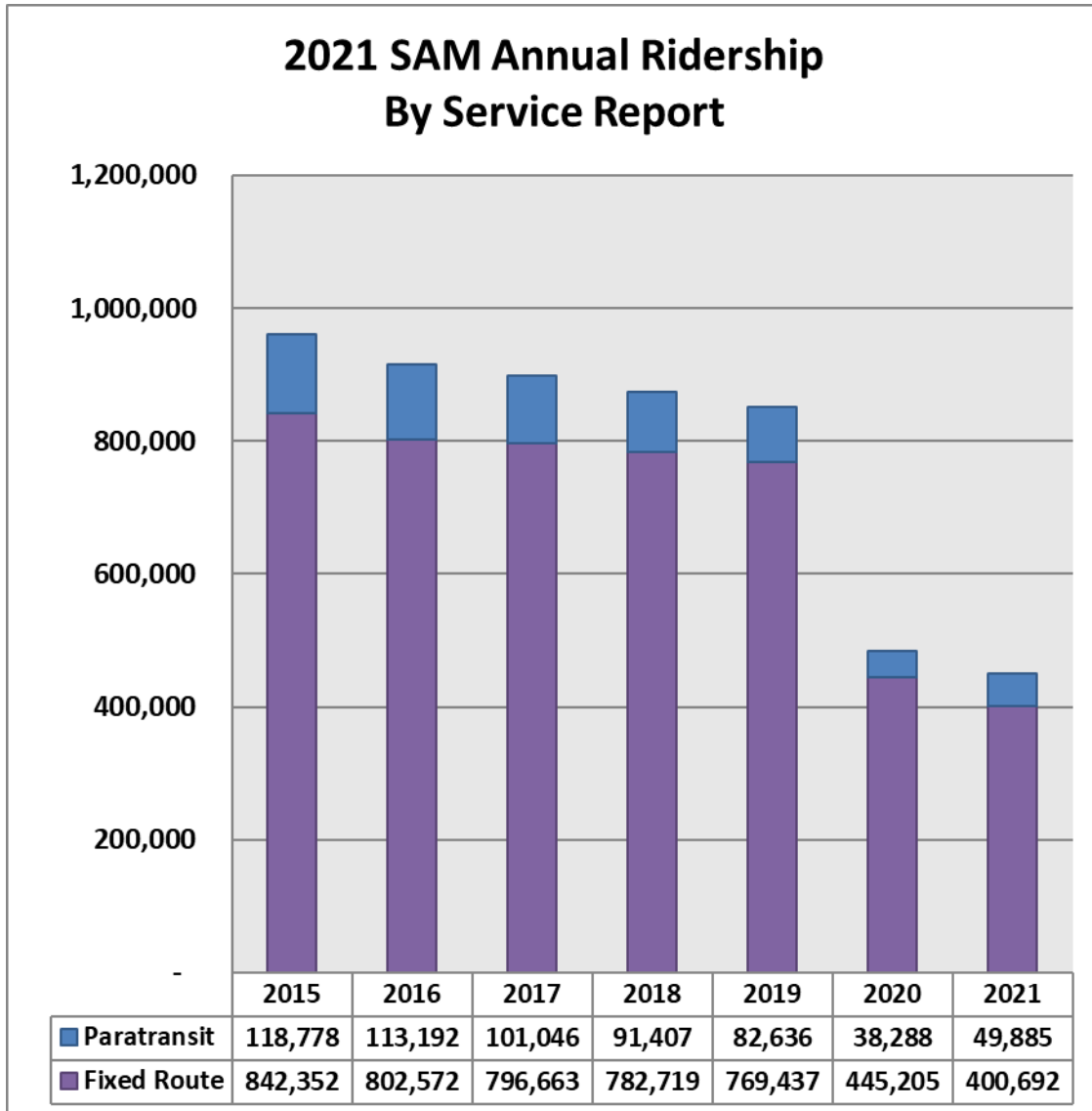
11/2020: Public hearing for the Federal 5307 award (\$2,733,918) for operational funding was held. Motions were made to close the public hearing and approve the utilization of the FTA 5307 funding for transit operations with a unanimous vote.

11/2020: Contract renewals in process include LifeScape, SF School District and Dakotabilities.

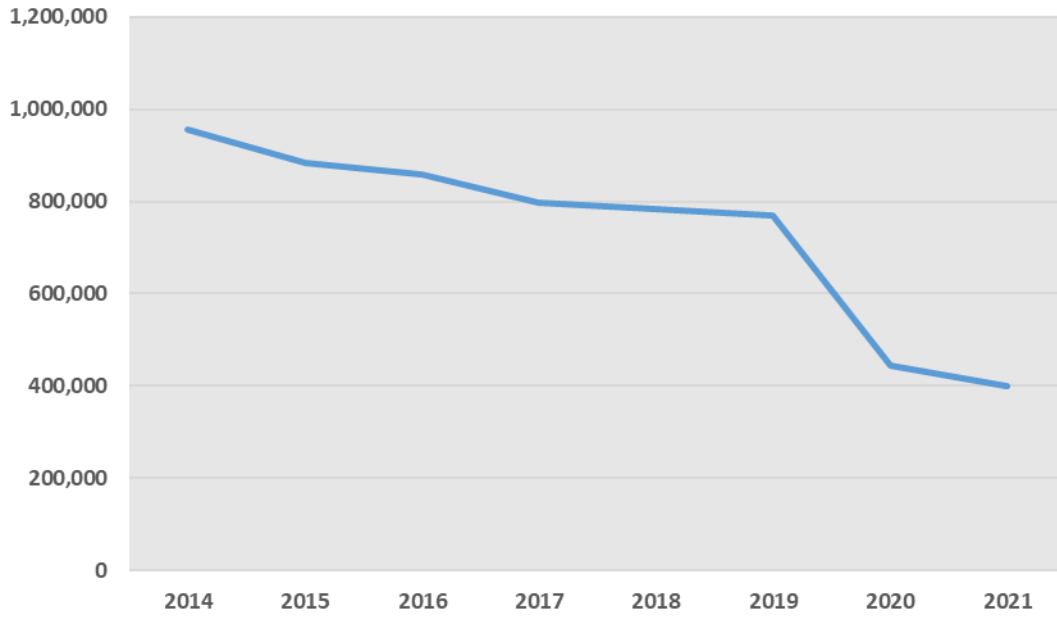
Cancelled Meetings:

No meetings were held in May or July; there is not a meeting scheduled in December.

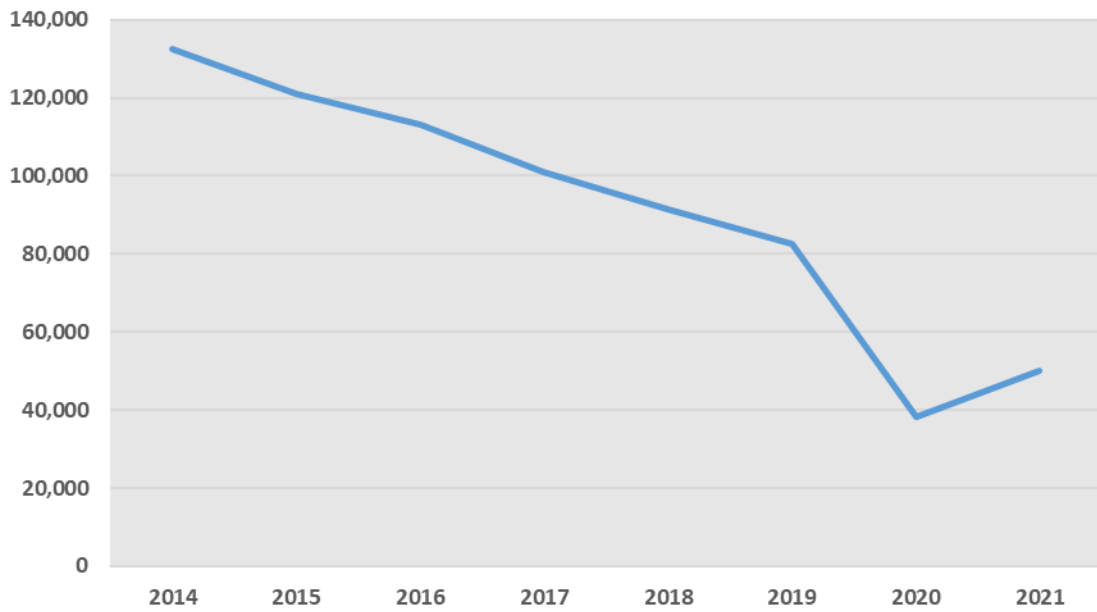
2021 SIOUX AREA METRO STATISTICS



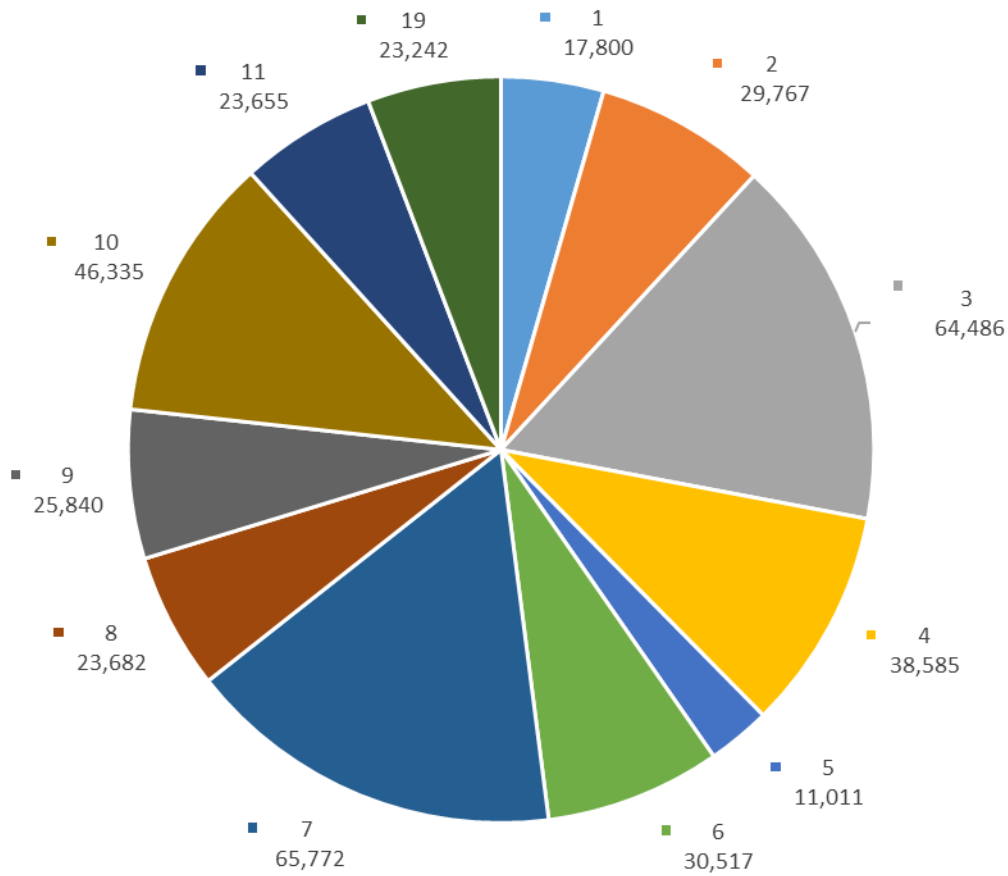
Fixed Route Annual Ridership



Paratransit Route Annual Ridership

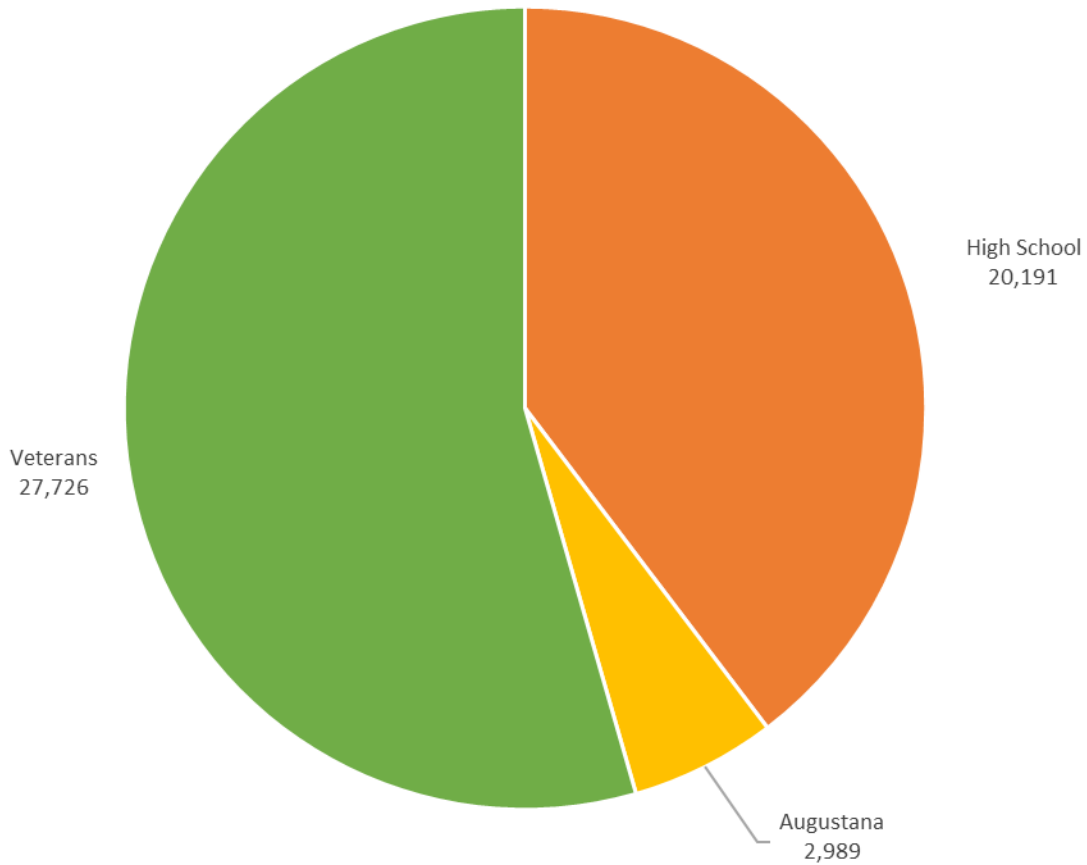


2021 Fixed Route Ridership by Route



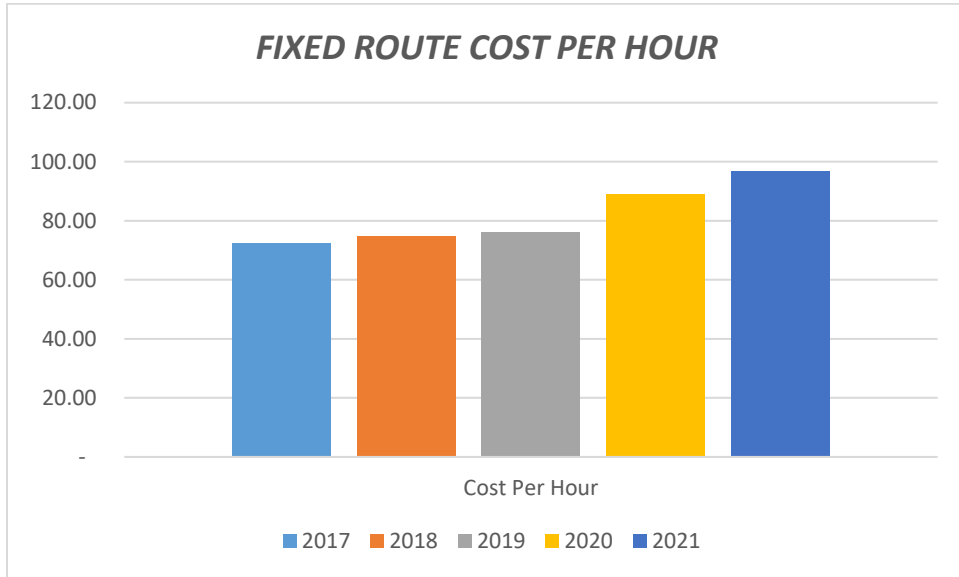
Regular Fixed Routes:	1	2	3	4	5	6	7	8	9	10	11	19
2021	17,800	29,767	64,486	38,585	11,011	30,517	65,772	23,682	25,840	46,335	23,655	23,242
2020	16,437	29,029	70,061	42,304	13,739	38,805	72,682	28,238	26,074	61,455	25,102	21,279
2019	27,409	53,843	116,621	66,294	29,600	70,737	127,779	47,799	57,504	97,371	42,131	32,349
2018	28,913	55,817	117,892	76,059	30,171	67,372	135,524	41,876	60,135	89,171	43,456	35,743
2017	31,338	60,078	129,316	81,288	30,052	63,633	140,288	38,869	60,024	84,381	45,297	32,099
2016	31,499	59,385	133,505	90,290	34,461	60,033	131,071	42,120	62,643	86,196	40,394	30,975
2015	36,201	62,489	144,989	100,411	35,638	69,900	130,053	43,573	63,821	86,460	39,328	29,489
2014	47,853	71,726	155,853	101,840	37,633	76,154	136,331	51,658	63,801	92,767	41,603	30,757

2021 Fixed Route Ridership by Special Pass

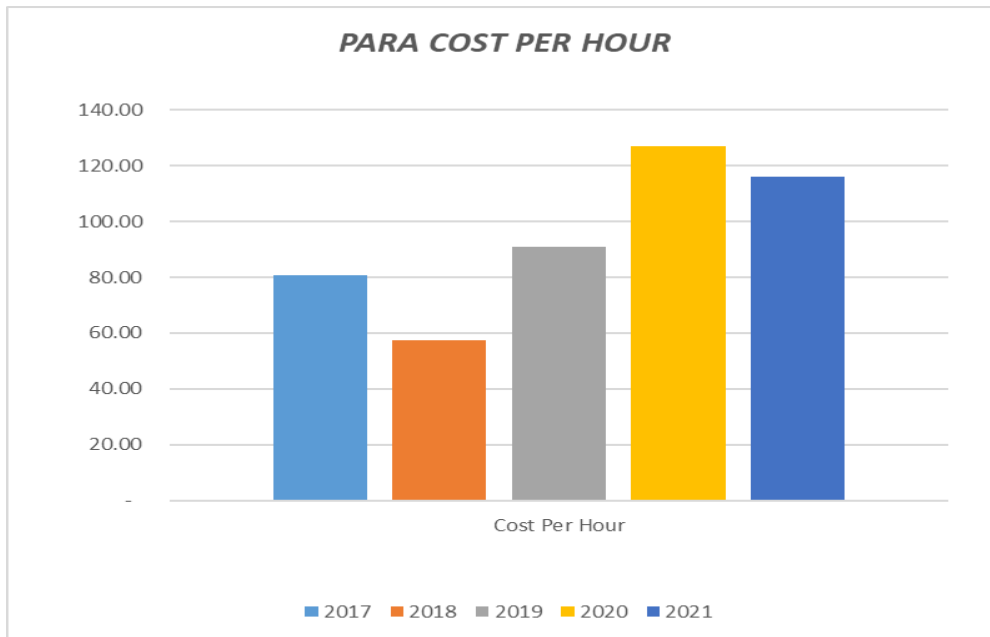


Fixed Route - Special Pass:	Freedom Pass	High School	Augustana	Veterans	YTD
2021		20,191	2,989	27,726	50,906
2020		30,898	2,877	36,663	70,438
2019		70,956	4,116	50,257	125,329
2018	9,492	67,696	3,690	58,326	139,204
2017	22,573	27,211	2,622	44,405	96,811
Change	(13,081)	(10,707)	112	(8,937)	(19,532)
% Change from Prev Yr	-137.81%	-34.65%	3.89%	-24.38%	-38.37%

Cost by Hour per Service



	2017	2018	2019	2020	2021
Cost Per Hour	\$72.34	\$74.70	\$76.17	\$89.12	\$96.76



	2017	2018	2019	2020	2021
Cost Per Hour	\$80.59	\$57.36	\$90.81	\$126.83	\$116.11

2021 SAM Driver Status		
<i>Sioux Area Metro Drivers</i>	<i>Year</i>	<i>Retired</i>
	2019	5
	2020	3
	2021	3
	2022	1
<i>Drivers with Seniority 10-yrs plus</i>	<i>Count</i>	
	24	
<i>Drivers Count by Division</i>	<i>Paratrans Fixed-Route</i>	
Full Time	20	30
Part-time	2	2

Sioux Area Metro 2021 Budget

Revenue	2021 Actuals	% To Budget Collected
Fixed Route	\$ 265,359.61	57.81%
Paratransit	\$ 118,032.86	56.68%
Medicaid-Paratransit	\$ 34,168.85	113.90%
Advertising	\$ 19,283.32	19.73%
Other	\$ 9,198.67	30.66%
Total Systems Revenue	\$ 446,043.31	54.07%

Expenses	2021 Actuals	% To Budget Expended
Fixed Route Operations	\$ 3,447,546.90	99.88%
Fixed Route Office	\$ 526,958.09	96.24%
Paratransit Operations	\$ 1,795,527.37	78.14%
Paratransit Office	\$ 612,853.48	105.70%
Overhead- VM	\$ 729,199.77	98.77%
Overhead- Non VM	\$ 707,118.22	127.46%
Overhead- Administration	\$ 1,254,054.29	102.02%
Total Systems Revenue	\$ 9,073,258.12	96.54%

Budgetary Conclusion: End of 2020: YTD revenue was \$378,957 under budget and expenses were \$324,782 under budget.