

SIOUX FALLS REMSA MINUTES
July 23, 2025
HEALTH DEPARTMENT CLASSROOM 1

The meeting was called to order at 12:03 P.M. by Vice Chair Erpenbach

Roll Call

Erpenbach: present, Mundahl: present, Pankonin: present, Sumption: present, McQuisten: Absent

Others present: Dave Pfeifle, Josh Brumwell, Jeff Luther, Mark Bukovich, Jeff Garden, Mark Postma, Mike Gramlick, Nicole Hannon, Joe Kippley, Julie Charbonneau, Lisa Stensland, Maria Munkvold, Monte Matthews, Jason Gearman, Julie Haddock, Matt McAreavey, Jaimie Roggenbauer

Approval of minutes

25-25 Motion by Sumption, seconded by Mundahl, to approve the minutes of the June 25, 2025, meeting. Motion carried.

Approval of agenda

25-26 Motion by Pankonin, seconded by Mundahl, to approve the agenda. Motion carried.

Unfinished business- none

New business

City Attorney Dave Pfeifle reviewed the draft Surface Ambulance Transport Services Agreement, including the stakeholder involvement, the system audit, the negotiation process, pertinent state law exempting the selection of an ambulance services provider from the RFP process, the negotiation and drafting process, and the various sections of the agreement, focusing on the changes from the current agreement.

Vice Chair Erpenbach called for public comment on the agreement. None was offered.

REMSA discussed the current contract, REMSA oversight, the system audit, and PCEMS's monthly reporting, including response times.

Dr. Luther gave an overview of his involvement in the contract development process and his findings regarding the current EMS system. He recommended approval of the draft agreement.

25-27 Motion by Sumption, seconded by Pankonin, based on REMSA's review and oversight of the current Surface Ambulance Transport Services Franchise Agreement, Paramedics Logistics South Dakota's monthly reporting, REMSA's Annual Contract Performance Reports, the EMS System Assessment Report (Fitch and Associates, 2025), the proposed Surface Ambulance Transport Services Agreement, and the recommendation of the EMS System Medical Director, REMSA recommends the City Council approve the Surface Ambulance Transport Services Agreement as presented. Vote: Mundahl: yes, Pankonin: yes, Sumption: yes, Erpenbach: yes. Motion passed unanimously.

Reports

County report –Rock the Country was held last weekend. There were very large crowds but not many problems. They have been asked to come back next year but on a different weekend as next year it will be on the same weekend as the airshow and that has been on the books for two years already so there would not be support available for the concert. There were 20-25 EMS providers, 300 patient contacts and 12 hospital transports.

Board of Health- Director Kippley reported on City projects and the upcoming ambulance contract renewal. Dominic Miller gave a report on the 35th annual Project NICE/KEEP program.

LINK – Julie Haddock, RN, Link Manager, provided a report on stats through June. Numbers for services within the LINK for June include 285 triages, most were there for sobering treatment. 45% arrived by law enforcement and 49% would not have sought treatment if the LINK had not been available. 70% of the patients are unsheltered. The LINK has served a total of 4,073 unique individual patients.

Scholarships – None right now, but there are 2 pending applications.

Provider Reports

Metro – Metro feels they have a great system in place and things are going well. Amy Chase has been asked to serve on a committee for the governor.

SFPD – Calls for July are higher. June saw over 12,000 calls for service. Lallycooler event went well. Attendance for Friday night was around 4,000 and Saturday was between 9,000-10,000. The Great Bear Medical team did well and only had two transports to the hospital.

SFFR – Fire Station 13 will be built in the NW corner of Sioux Falls. Calls for June were about the same as last year.

PatientCare EMS – Josh Brumwell presented the June monthly report covering hospital interactions, government involvement, hiring/training, head count, ePCR completion, accreditation and community events. There are 2 FT employees in the paramedic training, 1 FT EMT in training, 1 PT Paramedic and 2 PT EMT's in training.

PatientCare EMS completed 24 EMS standby events in June. Work continues with the crews to make EPCR corrections in a timely manner to facilitate strong completion percentages. This is being impacted by CAD export delays from the Zuercher CAD. The delays are causing crews to wait 10-120 minutes to receive their EPCR after arriving on scene.

Call volume is a little higher from 2024, with 1595 calls for transport and 2252 calls for service. Compliance for June- P1 100%, P2 98.87%, P3 95.15%, P4 100% and P5 98.66% with overall 96.71%

Contract Compliance Report

Josh Brumwell reported on the June response times. Julie Charbonneau confirmed the report. Response times were within requirements for the month.

Executive Secretary

Julie was in Phoenix last week for the Pinnacle conference and gave highlights from that.

Medical Director

Gun and knife related calls are still high. The Office of Rural Health Care is offering a collaboration platform for the medical directors to share information.

Public input

No public comment.

Adjournment

Vice-Chair Erpenbach adjourned the meeting at 1:17 P.M.

Submitted by

Approved by

Julie Charbonneau
Executive Director/Executive Secretary

Michelle Erpenbach
Vice-Chair