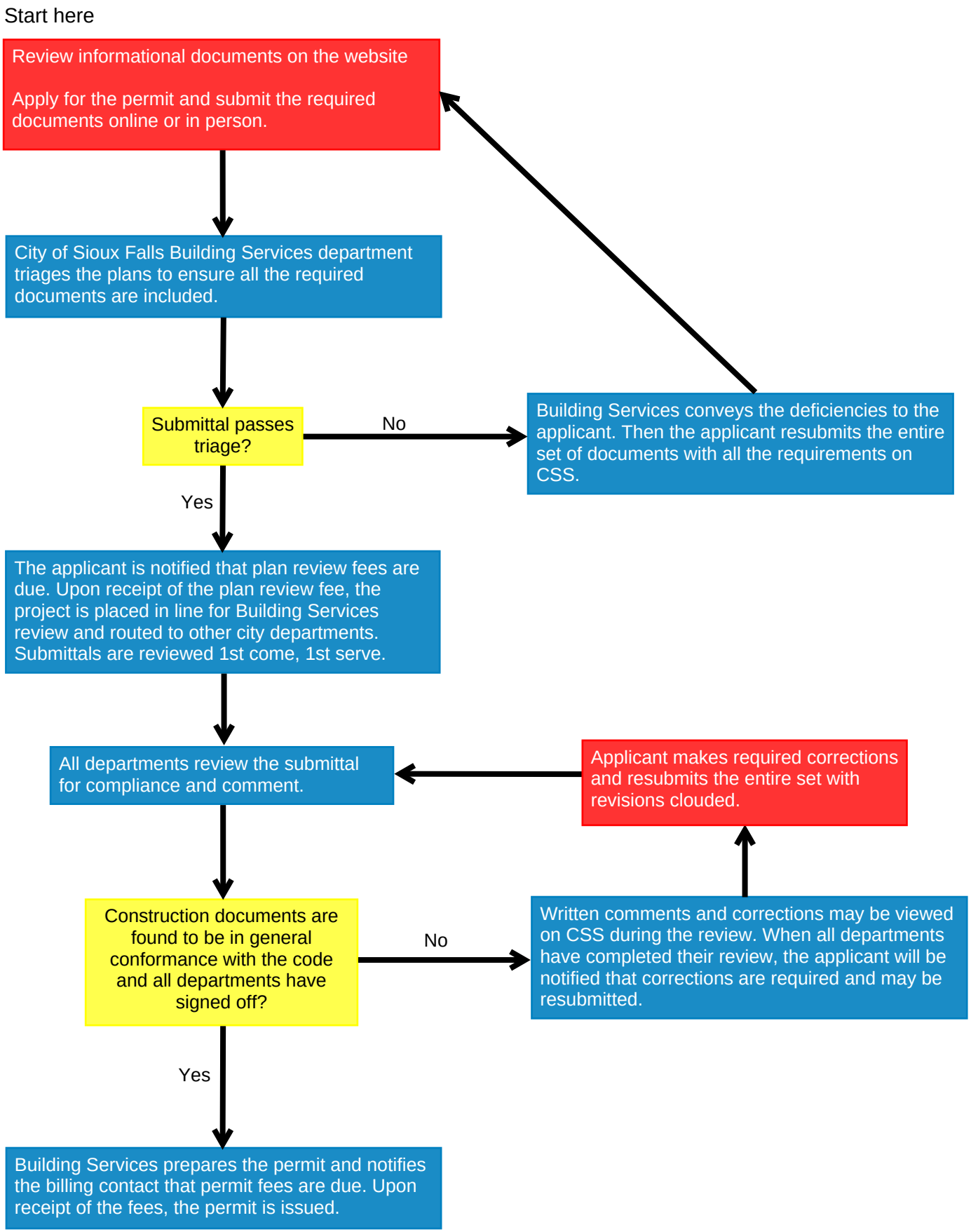Commercial Permit Process Flowchart