



**605-367-8000**

for information on concerns  
not listed below

**POST ON YOUR REFRIGERATOR FOR REFERENCE**

# WHO TO CONTACT

## with your concerns or questions

### **ANIMAL CONTROL QUESTIONS AND GENERAL INFORMATION: 367-7000**

- Barking dogs
- Nuisance wild animals (skunks, bats, etc.)
- Stray animals

### **BUILDING SERVICES: 367-8670**

- Building permits
- Inspections
- Plans examiners

### **CITY ATTORNEY: 367-8880**

- Uncorrected violations

### **CODE COMPLIANCE: 367-8254**

- Grass and weeds (taller than 8 inches)
- Improper parking of vehicles/trailers
- Noxious Weeds

### **EMERGENCIES:**

#### **POLICE/FIRE/ANIMAL CONTROL: 911**

#### **ENGINEERING: 367-8601**

- Drainage issues
- Sidewalk and curb hazards
- Sidewalk specifications

#### **ENVIRONMENTAL/HOUSEHOLD**

#### **HAZARDOUS WASTE: 367-8276**

- Disposal/recycling of chemicals
- General recycling questions
- Home Healthcare Needle Disposal
- Recycling of residential electronics
- Storm water discharges

#### **FAIR HOUSING: 367-8745**

- Fair Housing laws and awareness
- Landlord rights education
- Tenant rights education

#### **FIRE NON-EMERGENCIES: 367-8092**

- Illegal burning
- Smoke alarms

#### **HEALTH: 367-8760**

- Adequate garbage cans
- Garbage accumulation
- Graffiti
- Rubbish and waste material
- Unlicensed or inoperable vehicles/trailers
- Vehicle parts
- Yard waste animal waste litter

#### **HOUSING: 367-8180**

- Historic Preservation
- Neighborhood Associations
- Neighborhood Revitalization
- Single Family Rehabilitation

#### **HUMAN RELATIONS: 367-8745**

- Americans with Disabilities Act (ADA)
- Discrimination: employment and housing

#### **LANDFILL: 367-8162**

- Garbage can lids and can placement
- Garbage removal requirements
- Leaf and tree drop off/yard waste
- Waste removal companies

#### **LAWN WATERING RESTRICTIONS: 367-6971**

#### **MOSQUITO CONTROL: 367-8284 (OFFICE HOURS) 367-9799 (AFTER HOURS)**

- Stagnant water or mosquito breeding sites

#### **PARKING CITATIONS: 367-8170**

- Citation payments, questions or concerns
- Parking permits

#### **PARKS & RECREATION: 367-8150**

- Approved street tree list
- Dead trees
- Low hanging branches over streets and sidewalk

#### **PLANNING & DEVELOPMENT SERVICES: 367-8888**

- Building and land use
- Property signs/private fences

#### **POLICE NON-EMERGENCIES: 367-7000**

- Vandalism
- Vehicles and trailers/parked on street

#### **POTHOLE HOTLINE: 367-8002**

#### **PROPERTY MAINTENANCE: 978-6900**

- Dilapidated housing conditions/property maintenance
- Sidewalk snow removal/complaints

#### **REPORT STREET LIGHTS OUT: 373-6979**

#### **STREETS: 367-8255**

- Street hazards (including snow removal)