

DISCRIMINATION INTAKE QUESTIONNAIRE INSTRUCTIONS

Please read the statements in this section carefully and mark to indicate your acknowledgement.

PART 1: COMPLAINANT INFORMATION

This section is to provide the Sioux Falls Human Relations Commission (or “Commission”) with necessary identifying and contact information. Fields marked with red asterisks are required.

Note: You are not required to have an attorney to file a discrimination complaint with the Sioux Falls Human Relations Commission. The Commission cannot provide you with legal representation or legal advice. You are welcome to obtain legal representation or seek legal advice from an attorney at any time during the complaint process.

PART 2: DISCRIMINATION INFORMATION

This section is to explain to the Sioux Falls Human Relations Commission the reason you believe you were discriminated against. Discrimination is the unfair or unequal treatment of an individual because of a personal characteristic as described in Chapter 98 of the Code of Ordinances of the City of Sioux Falls.

Note: Not all unfair, disrespectful, unprofessional, or inconsiderate behavior meets the legal threshold for unlawful discrimination. A charge of unlawful discrimination requires a negative or unfair action or practice to have occurred because of an individual’s membership in a protected class.

AREA:

This section asks you to identify which protected area the discrimination occurred in.

“Public accommodations” are defined as the services and facilities of any and all places of business engaged generally in the provision of services or goods to the public, or generally soliciting public patronage. Public accommodations include but are not limited to theaters, hotels, motels, restaurants, taverns, barbershops, beauty shops, insurance companies, lending organizations, financial institutions, and carriers.

“Public services” are defined as the services or facilities provided within the city to the public including those provided by any public facility, department, agency, board or commission, owned, operated, or managed by or on behalf of the state, any political division thereof, or any other public corporation.

“Education” is defined as any university, college, or school operating within the city including any school, institution, or organization for vocational training. Education does not apply to the students of, or the education provided by, any school maintained and operated by a religious corporation or association provided solely for the benefit of its own membership.

If the discrimination occurred in **housing** or **employment**, please complete the appropriate intake questionnaire.

BASIS:

The Commission processes complaints in which discrimination has allegedly occurred because of one or more of the following:

- Ancestry
- Color
- Creed
- Disability
- National Origin
- Race
- Religion
- Sex

Note: If you believe you were treated differently for a reason other than what is listed above, the Commission would not have jurisdiction over your matter. Failure to identify a protected basis for the alleged discriminatory act will result in an inquiry being screened out due to a lack of jurisdiction.

RETALIATION:

“Retaliation” is when an individual or organization takes an adverse action against you because you engaged in a **protected activity**. **Protected activities** include complaining of discriminatory harassment, reporting unlawful discrimination, or participating in a discrimination proceeding based on your or another person’s membership in a protected class. Protected activity does **not** include general, non-discrimination related complaints about the organization, their practices, services, or other such matters.

If you are alleging retaliation, please remember to describe the protected activity in which you engaged and the action that was taken against you as a result in Part 4. A complaint alleging retaliation must meet the above-described criteria to be filed.

ADVERSE ACTION:

Note: The Sioux Falls Human Relations Commission only has jurisdiction over events that have occurred within the last 180 days.

PART 3: RESPONDENT INFORMATION

This section is to provide the Human Relations Commission with information on the person or organization you are alleging has discriminated against you. This person/organization will receive a copy of your formal complaint when that is filed.

Note: If you are filing against more than one individual or organization, you will need to file a separate complaint for each organization.

NAMES OF PERSON(S) WHO DISCRIMINATED AGAINST YOU:

This section asks you to identify the specific individual(s) who was involved in the discriminatory acts. Provide the full legal name and contact information for the individual(s) who discriminated against you.

If you are alleging **harassment**, please list the name(s) and position(s) of the individual(s) who harassed you, as well as the dates and locations of the harassment.

PART 4: ALLEGATIONS

This section asks you to provide information about your allegations of discrimination by the organization and/or individuals you are filing against. If you have any documents or correspondence between yourself and the person or organization you are filing against that may support the claims you allege in this section, you may provide copies to our office.

SUMMARY OF ALLEGATIONS:

These questions aim to understand the circumstances around your claim and establish a connection between your protected class and the adverse action taken against you. The information provided in this section will form the basic claims within a formal complaint if one is filed.

Please be sure to address each adverse action identified above and ensure that your responses reflect the protected class(es) you previously identified as being the reason you were discriminated against in Part 3.

WITNESSES:

This section asks for information on any individuals who could support your claim during a potential investigation. Please provide the name and contact information of any potential witnesses as well as what information they could provide the Commission.

RESPONDENT'S STATED REASON(S) FOR ACTION(S):

If the Respondent gave you a non-discriminatory reason or explanation for the discriminatory actions you are claiming, please describe them in this section.

PART 5: FILING INFORMATION

Because the Sioux Falls Human Relations Commission shares jurisdiction over certain areas with other government agencies, it is important for you to provide any information on claims that have already been filed elsewhere to ensure efficient processing.

RELIEF:

The Human Relations Commission has limited authority to grant relief under Chapter 98. The goal of the Commission is to make any person who has suffered discrimination "whole". Making whole means to put the person who has been discriminated against in the position they would have been had the discrimination not occurred. This may include compensatory damages such as repayment of out-of-pocket expenses caused by the discrimination. The Commission does not have the authority to award punitive or emotional damages for pain and suffering.

If both parties agree, the Human Relations Office supports and facilitates mediation to reach an informal resolution to the dispute as an alternative to the investigative fact-finding and decision-making process.

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PART 1: COMPLAINANT INFORMATION

Please print. **Asterisks (*) indicate required fields.**

Name: (First, Middle, Last)*		Date of Birth: (MM/DD/YY)*	
Current Address: (Number and Street)*		Apartment Number:	
City: *	State: *	Zip Code: *	County:
Phone Number:		Alternate Phone Number:	
Email Address:		Preferred Contact Method: * <input type="checkbox"/> Phone <input type="checkbox"/> E-Mail <input type="checkbox"/> Mail	
Person to Contact if You Cannot Be Reached:		Contact Person's Phone Number:	
Are you represented by an attorney? * <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, complete the following. Please note that you are not required to be represented by an attorney. You may, however, seek representation at any time.			
Name of Attorney:		Attorney Address:	
Firm:		Attorney Phone:	

PART 2: DISCRIMINATION INFORMATION

AREA:

Where did the discrimination occur?*

☐ **Public Accommodation** ☐ **Public Service** ☐ **Education**

BASIS:

Check the category that describes the basis for your claim of discrimination, or the reason you feel you were discriminated against. For each category you select, please indicate how you identify within that category.* **NOTE: If none of the following apply, please stop here.**

<input type="checkbox"/> Ancestry _____
<input type="checkbox"/> Color _____
<input type="checkbox"/> Creed _____
<input type="checkbox"/> Disability (physical or mental) _____
<input type="checkbox"/> National Origin _____
<input type="checkbox"/> Race _____
<input type="checkbox"/> Religion _____
<input type="checkbox"/> Sex _____

RETALIATION:

Do you believe you were retaliated against because you reported discrimination to someone within the organization, filed a complaint with the Commission, or participated as a witness in an anti-discrimination agency proceeding?*

☐ Yes ☐ No

If yes, what did you report or complain about, and to whom?

State what happened to you as a result of your report or complaint.

ADVERSE ACTION:

What did the person you are complaining against *do because of your membership in a protected class* as identified above? Check all that apply.*

☐ Refuse, withhold, or deny access

☐ Refuse, withhold, or deny service

☐ Exclude/terminate from program

☐ Fail or refuse to accommodate disability

☐ Treated unequally

☐ Harassment (sexual)

☐ Harassment (Non-sexual)

☐ Other (Specify): _____

PART 3: RESPONDENT INFORMATION**ADDRESS WHERE ALLEGED DISCRIMINATION TOOK PLACE:**

Name of Organization:	City:	State:	Zip Code:
Address:			
Contact Person (owner, manager, official):	Phone Number:		

If Respondent's headquarters are located at an address different than the one listed above, please provide the following information (if known):

Company Headquarters:
Name:
Address:
Phone Number:

NAME OF PERSON(S) WHO DISCRIMINATED AGAINST YOU:

Name(s):
Position/Title:

If you are claiming *harassment*, who harassed you?

Name(s):

Position/Title:

Date of Harassment:

Location:

PART 4: ALLEGATIONS

SUMMARY OF ALLEGATIONS:

Please answer the following questions as they relate to your complaint. (REQUIRED)

1. What happened to you that was discriminatory?*

2. When did the discrimination occur (date)?* _____
☐ Check this box if the discrimination is ongoing.

3. Why do you think it was based on your protected class (as identified in Part 3)?

4. Are you aware of other individuals who were treated **better** than you under the same or similar circumstances?
☐ **Yes** ☐ **No** If Yes, please indicate the person(s) name, their characteristics, and how they were treated:

5. Are you aware of other individuals who were treated the same as or worse than you under the same or similar circumstances?
☐ **Yes** ☐ **No** If Yes, please indicate the person(s) name, their characteristics, and how they were treated:

6. Did you ever complain of discriminatory treatment?*
☐ **Yes** ☐ **No** If Yes, to whom and when?
What was done?

WITNESSES:

List any and all persons who witnessed the discrimination and can provide support to your allegations.

Name of Witness #1:	Phone Number:
What information can this witness provide?:	
Name of Witness #2:	Phone Number:
What information can this witness provide?:	
Name of Witness #3:	Phone Number:
What information can this witness provide?:	

RESPONDENT'S STATED REASONS FOR ACTION(S):

What reason(s) did the Respondent (organization you are filing against) give for the discriminatory actions you are claiming?

For Example: If you were denied service by a public accommodation, what reasons were given for denying you services? Reference any warnings, notices, and communications and the dates they occurred.

PART 5: FILING INFORMATION

Have you filed similar complaints with any other local, state, or federal governmental agency?
(i.e., South Dakota Division of Human Rights)*

☐ **Yes** ☐ **No**

If Yes, please list the name of the agency and the date of filing:

How did you learn about the Sioux Falls Human Relations Commission?

RELIEF:

What is the minimum relief you would accept to settle this complaint?* If you are seeking monetary compensation to resolve your complaint, please specify a dollar amount.

Would you be willing to participate in mediation to seek an early resolution of your claim as an alternative to the investigative and decision-making process?*

The goal of mediation is to arrive at a reasonable settlement that is acceptable to all parties. The Sioux Falls Human Relations Commission supports mediation and strongly recommends you consider it. If you and Respondent agree to participate in mediation, a trained, professional mediator will be provided at no cost to you. If for some reason mediation does not result in a mutual settlement, your charge will then continue through the administrative process, pursuant to City Ordinance.

☐ Yes ☐ No

PART 6: VERIFICATION

The Sioux Falls Human Relations Commission does not charge any fees for its services. As a government entity, the Commission cannot act as your attorney and cannot endorse or recommend any particular attorney to you.

The Intake Form is not a formal charge of discrimination. This form is a fact-gathering tool used internally by the Sioux Falls Human Relations Commission to determine if the claim is eligible for investigation under city, state, and/or federal law. If eligible, a formal charge will be drafted and sent to you for your approval. Completion of *this* form does not guarantee a charge will be filed.

I understand that the Sioux Falls Human Relations Commission can only accept allegations of discrimination in public accommodations, public services and education based on race, sex, national origin, religion, color, disability, creed, ancestry, or retaliation.

I declare and affirm that this information is, to the best of my knowledge, true and correct.

Date